

# Notice for Passengers Travelling with Pet Strollers

Amendments published on July 16, 2021

1. The Taipei Metro is allowing passengers to travel with pet strollers in accordance with this notice to accommodate passengers travelling with pets while also protecting the rights and interests of general passengers.
2. Access times:
  - (1) During all operating hours, passengers with small and medium-sized pet strollers (of which the sum of the length, width, and height is less than 175 cm) may travel by metro without having to purchase a Single-Journey Ticket for Pet Strollers.
  - (2) Passengers with large-sized pet strollers (of which the sum of the length, width, and height is between 176 cm and 210 cm) may enter and exit through the stations indicated below with a Single-Journey Ticket for Pet Strollers during the following time periods:
    - Saturdays, Sundays, national holidays, deferred holidays, and flexibly adjusted holidays (designated workdays excluded): From 06:00 to the end of service.
    - Weekdays and designated workdays: 10:00-16:00.
3. Permitted access:
  - (1) Small and medium-sized pet strollers: all stations.
  - (2) Large-sized pet strollers:
    - Tamsui-Xinyi Line stations (excluding Taipei Main Station and Daan Station);
    - Songshan-Xindian Line stations (excluding Nanjing Fuxing Station);
    - Zhonghe-Xinlu Line stations (excluding Zhongxiao Xinsheng Station); and
    - Bannan Line stations (excluding Zhongxiao Fuxing, Zhongxiao Xinsheng, and Taipei Main Station).
4. Rules:
  - (1) Passengers with large-sized pet strollers are required to purchase a Single-Journey Ticket for Pet Strollers at information counters, which costs NT\$80 for one trip of unlimited distance for a single

passenger and pet stroller. Service staff shall guide the passenger to enter and exit the station through the Group Ticket/One-day Pass Entrance/Exit.

- (2) Pet strollers should be assembled properly to ensure no leakage of urine or feces. The head, tail, and limbs of the animals may not be exposed outside of the confines of the pet stroller. One ticket is valid for one person with a single pet stroller.
- (3) Proper precautions should be taken to avoid leakage of pet waste, foul odors, or barking.
- (4) Passengers with pet strollers are prohibited from using the escalators. Please use the elevator.
- (5) Passengers with large-sized pet strollers may only board at either end of trains. They shall not occupy the space in cars reserved for wheelchair users and shall follow signs to wait for the train. If a train is too crowded, please wait for the next one.
- (6) Passengers with pet strollers shall yield to the elderly, passengers with disabilities, and those with strollers. They shall not disrupt the passage of general passengers.
- (7) Passengers with pet strollers shall bear legal responsibility for any damages made to the Taipei Metro or a third party.
- (8) Passengers with pet strollers shall abide by the Mass Rapid Transit Act, Regulations for Use of the Taipei Metro System, and related Taipei Metro notices and regulations. Violators will be handled in accordance with relevant laws and regulations and may be refused transportation services by the Taipei Metro.