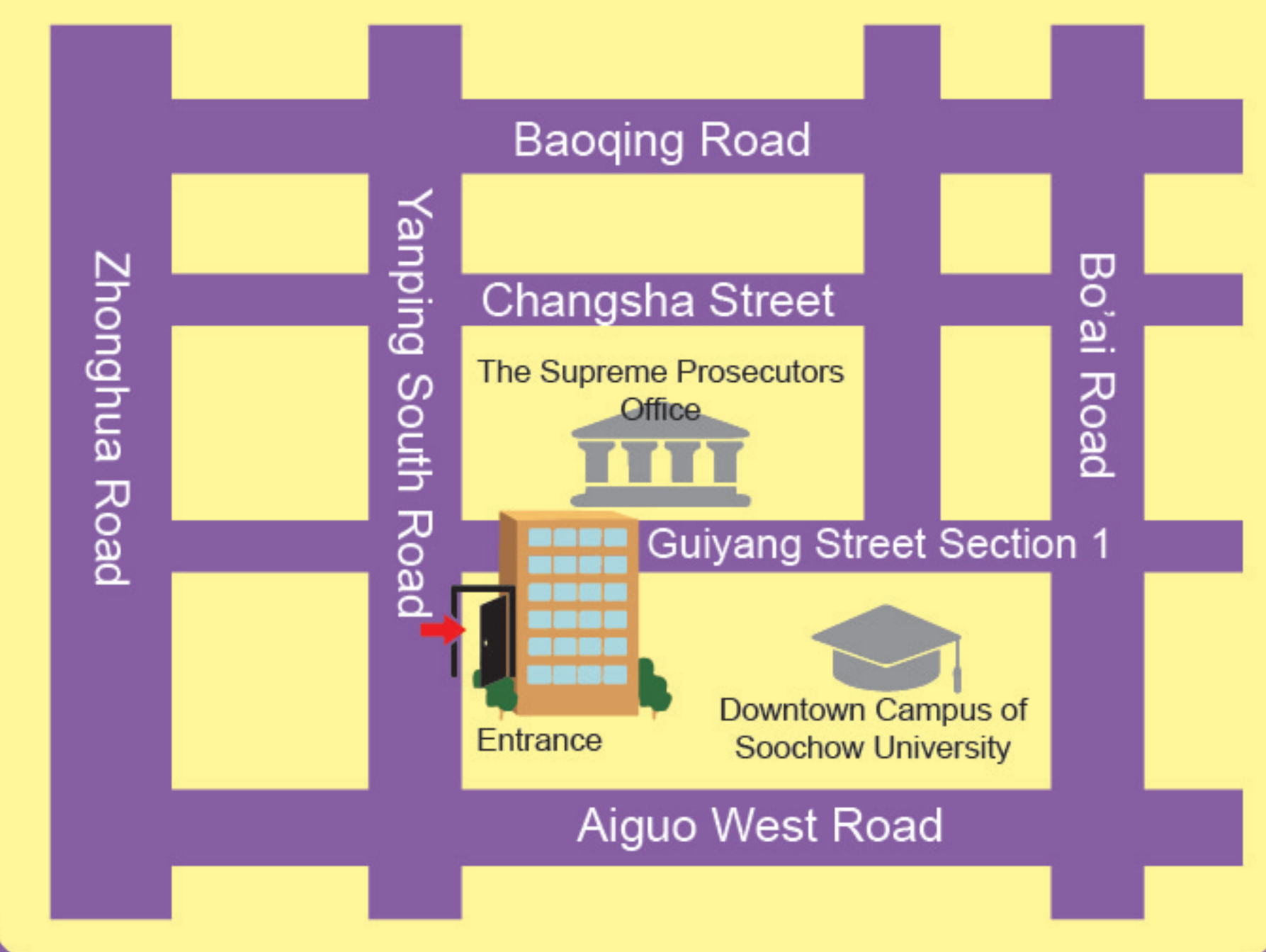


Our contact information



- Service Hotline: 02-23615295 ext. 226, 227 (24-hour service available)
- Reporting fax number: 02-23615290
- Reporting and Consultation: 113 Children and Women Protection Hotline, 1999 Taipei Citizen Hotline
- Address: No.123, Yanping S. Road, Zhongzheng District, Taipei City 100006
- Website: www.dvsa.taipei.gov.tw
- How to get here:
 1. Bus: Bus No. 3, 38, 235, 245, 270, 652, 663 (Soochow University Downtown Campus Stop)
 2. MRT: Get off at Xiaonanmen Station (Exit 1) or Ximen Station (Exit 2) and walk for about 10 minutes to the Taipei City Center for Prevention of Domestic Violence and Sexual Assault (DVPC).

Center Location Map



Q & A

Domestic Violence and Sexual Assault Cases



Q1 What should I do in case of domestic violence or sexual assault?

- A1
1. Stay calm: Do not say anything to provoke the assaulter and try to calm them down to avoid escalating the situation.
 2. Protect yourself: Especially your head, face, neck, chest, abdomen and other major body parts.
 3. Shout for help: Try to attract the attention of people around you and seek help.
 4. Get away as soon as possible: Put yourself in an exit position to be able to leave easier and observe the right opportunity to escape as soon as possible.
 5. Attack if the opportunity arises: If you can use a physical attack as a way to escape, anticipate the right time and strike with all your might, do not hesitate.
 6. Seek help.

Q2 Where should I go for help?

- A2
1. Call 110 for help: When an incident is occurring or the victim's life is in danger, call 110 immediately to seek help from the police, who will arrive at the scene and report the case to the Taipei City Center for Prevention of Domestic Violence and Sexual Assault for follow-up assistance.
 2. Call 113 for assistance: If you have questions about domestic violence or sexual assault, or want to seek direct assistance, you can call the Children and Women Protection Hotline at 113. Professional staff are available 24 hours a day.
 3. Go to a domestic violence center, police station or medical facility: Victims can proceed directly to a domestic violence prevention center or police station to seek for help, or to a hospital for medical treatment if the victim is injured.
 4. Go to the Court Service Center: Taipei City's Court has a "Taipei City Government Domestic Violence Joint Service Liaison Office," which can also provide follow-up assistance to victims.

Q3 What kind of protection can I get from a medical facility?

- A3
- I don't have any money or a national health insurance card, what can I do? Can I go to a hospital?
1. When a victim goes to a medical facility for medical treatment for a violent incident, the hospital should not refuse to provide medical treatment without valid reason. The victim should also be assisted by medical or social workers, with privacy and safety emphasized at all times.
 2. If the victim cannot afford the related medical expenses, the hospital shall still provide the medical examination and treatment services, and then apply to the Taipei City Center for Prevention of Domestic Violence and Sexual Assault for payment. If there are any other related problems, the hospital's social workers can also help to handle them.
 3. During the process of medical examination and treatment in the hospital, the victim or his/her legal representative can request the hospital to open a certificate for diagnosis as a reference for litigation; and there are two types of injury assessment forms, A and B, which can be considered as valid evidence in legal proceedings.

Q & A

Q4 Can a domestic violence victim receive counseling treatment?

- A4
- He is usually fine, but whenever he drinks, he hits and curses at me and our children. Is there a way to stop his alcohol abuse?
1. The effectiveness of domestic violence is limited if only the victim is assisted unilaterally. Domestic violence cases are often related to the perpetrator's personality, gender concept, and physical and mental conditions. If the root of the problem of violence is to be solved, the perpetrator needs to undergo counseling to rehabilitate his or her violent behavior.
 2. If the perpetrator is willing to receive counseling and treatment, social workers can help to arrange the relevant courses. If the perpetrator is not willing to change, the victim can apply for a protection order from the court. After the protection order is issued, the Center will compulsorily refer the perpetrator to an appropriate institution for counseling and treatment according to the contents of the order, including addiction rehabilitation treatment (including alcohol or drug abuse rehabilitation), psychiatric treatment, psychological counseling, etc.
 3. If the perpetrator uses violence against a child, the social worker may also request the perpetrator to receive "mandatory parenting education" at a unit commissioned by the Department of Social Welfare, so that he or she can acquire proper parenting concepts and methods.

Q5 I know of a domestic violence incident in my neighborhood or family, how do I notify authorities and will my identity be revealed?

- A5
1. In many domestic violence incidents that occur, neighbors or family members report that it was not the first instance of violent abuse, but because they did not take the initiative to notify the police or social authorities, the conflict has continued to escalate. In order to avoid regrettable incidents, everyone is urged to take the initiative and report incidents when discovering extraordinary events. Members of the public are advised to call the 113 Children and Women Protection Hotline, where professional staff are available to provide services 24/7.
 2. According to Article 50 of the Domestic Violence Prevention Act, the identity of the notifier should be kept confidential, so there is no need to worry about the exposure of identity. At the same time, notifying is different from reporting a case and there is no legal responsibility if the case is not established.
 3. However, in order to keep the hotline accessible and to help families in need of help in a timely manner, we urge everyone to provide accurate and specific information when making a notification, and not to call the hotline for no valid reason to avoid affecting the rights of others.



Taipei City

Center for Prevention of Domestic Violence and Sexual Assault

Gender Equality, Freedom from Violence and a Warmer Family - Everyone has the right to be free from fear and to reject violence, so let our professional team help you stay free from violence and harm.



Who We Serve



- Victims of unlawful physical or mental abuse by family members in Taipei City.
The definition of family members includes:
 - 1 Spouse or former spouse.
 - 2 A person who is or was in a cohabitation relationship, parents, family members or inter-family kins.
 - 3 A person who is or was a relative by blood or direct relative by marriage.
 - 4 A person who is or was a blood relative, or a direct relative by marriage within the fourth degree of consanguinity.
- Victims of sexual assault in Taipei City.
- Victims of domestic violence and sexual assault in Taipei City.
- Children who have witnessed domestic violence.
- Victims over 16 years of age who are victims of violence in non-cohabiting intimate relationships.



Who We Serve



Our Services



- 24-hour service for domestic violence, child and juvenile protection, and sexual assault.
- We provide emergency rescue and shelter placement.
- We accompany the victim to trial and court, and provide legal counsel.
- We refer victims/perpetrators for psychological counseling, parenting education, vocational training and employment counseling.
- Assist in arranging medical treatment, injury examination and evidence collection.
- Assist in applying for various social welfare benefits.
- Provide victim tracing counseling, and physical and psychological treatment.
- Promote education and training, and conduct advocacy activities.
- Other family services related to domestic violence or sexual assault.

**Please notify us about suspected cases
to help curb domestic violence.**



Our Services

