

Touching Stories

The Metro system in Taiwan is incredible! Keep up the great work making public transportation a pleasant and efficient experience. Your wonderful work will be a future incentive for me to return to Taiwan for another vacation very soon.

(2018.12.31 Customer's Comments STDF07123101)

Many thanks to your entire team for the impressive cleanliness and order in your Metro system. We are from France and we are so happy to be here and travel with you!

(2018.11.11 Customer's Comments STIF07111101)

The station services are very good. The staff are great. Trains and stations are clean. I will definitely visit Taipei again! Everything here is awesome.

(2018.12.24 Customer's Comments STIH07122401)

Touching Stories

Your Metro system is the best we've ever experienced. It's so clean, friendly, accessible, and there are restrooms everywhere. Well done! Thank you for the wonderful time in Taipei!

(2018.10.18 Customer's Comments STEB07101802)

The Taipei Metro is really good. Compared to my home country of Germany, the staff here is very friendly, the service is always on time, and stations are very clean. Thank you!

(2018.12.21 Customer's Comments STDF07122101)

I had a problem with my YouBike and didn't know what to do. I asked for help at Ximen Station, where a male service staff (林沛興) with glasses assisted me. He was very kind and cultivated, I was very grateful for his help.

(2018.10.10 Customer's Comments STEC07101001)



Touching Stories

Your staff at Shilin Station, Mrs. Liu Yujun, was very attentive and helpful. She is a very kind lady. Thank you!

(2018.9.1 Customer's Comments STDC07090103)

Mrs. Liu Yujun



とても丁寧に説明して下さい
優しい女性でした。 Thank you!!



I am eternally grateful for all the help Taiwan gives us whenever Japan is in difficulties. I love Taiwan and will definitely come back again! From a Japanese friend.

(2018.9.30 Customer's Comments STDC07093001)

いつも日本が困っている時に助けてくれてありがとう。

TAIWAN 大好き。また遊びに来るよ!!

みんな親切で助かったよ!

日本人より

Touching Stories

Very beautiful and clean stations. Very easy to navigate for tourists. Much nicer than trains in Sydney.

(2018.9.11 Customer's Comments STIF07091102)

Very clean and beautiful stations. Trains are regular, large and taken care of. Much better than trains in Australia! ♥ Keep up the good work, Taipei!

(2018.9.11 Customer's Comments STEE07091101)

Hi! I like it here. So pretty and clean. Good job. Thank you.

(2018.7.22 Customer's Comments STDB07072201)

Excellent Service! Taiwan is fantastic! I love it. Wow!

(2018.7.30 Customer's Comments STDB07073001)

I love your Transportation System! Cheap, reliable and fast. Thank you.

(2018.7.4 Customer's Comments STDC07070401)

Touching Stories

I'm visiting from Japan. On my previous visit to Taipei last March, I had an accident and fell at Taipei 101/World Trade Center Station. The personnel there was extremely helpful and I would really like to thank the five members of staff who helped me then, their thoughtful service left me with a wonderful experience of Taiwan.

(相關人員：站長張以昌、副站長鍾千慧)

(2018.4.14 Customer's Comments STDF07041401)



Touching Stories

We really enjoy the station souvenir stamps! Every single one looks great! Applause! We are from HK!

(2018.3.29 Customer's Comments STDB07032903)

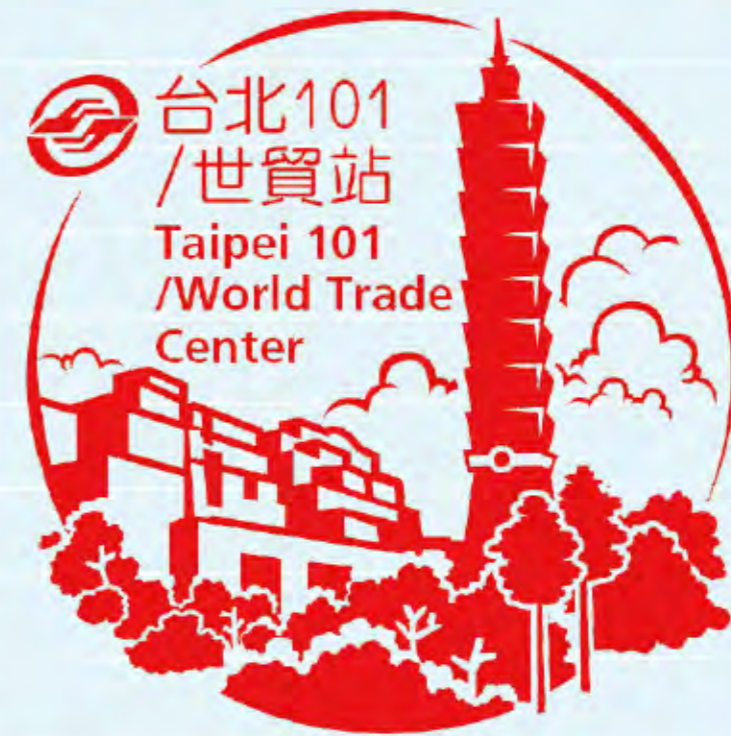
The souvenir stamps are a great idea, thank you!

(2018.2.17 Customer's Comments STDF07021701)

I love everything here. Taipei Metro souvenir stamps are very cute and memorable. Transportation in Taipei is very accessible.

The Metro is very convenient because the lines are well connected within the network, as well as with other types of transportation such as buses, HSR, and TRA. The cost of the Metro is also very cheap, and reaching the airport is especially easy. What's more, the facilities, lavatories, and shops are very impressive and easy to find. I will definitely visit again!

(2018.1.30 Customer's Comments STDF07013002)



Touching Stories

Last year I lost my passport on the Taipei Metro, and a male station staff at Taipei Main Station helped me find it. Taiwan is the best; I will definitely be back again! A tourist from Japan.

(2018.2.14 Customer's Comments STDC07021403)

台北駅の駅員さんが右までくれた。今年も乗るのでお礼を
もって来た
お菓子です
みんなでご飯食べてください
台湾は最高です。またあそびに来ます。 謝謝

This was my first time in Taiwan. The service was very good, and I just wanted to commend the Taipei Metro for being so efficient. My stay, particularly in Taipei, was fun and enjoyable because of the convenient transportation system offered by the Taipei Metro. Thank you! Keep up the good work!

(2018.1.10 Customer's Comments STDF07011001) (2018.2.4 Customer's Comments STEB07020401)