# 2018 Department of Information Technology Major Events

## **February**

Taipei City Government Department of Information Technology received the Award of Distinction 22 for the second Open Group Awards for Innovation and Excellence during the annual summit of the Open

Group held in Bangalore, India.

## March

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- 06 Taipei City Government and Amazon Web Services (AWS), National Taiwan University, National Taipei University, University of Taipei, National Tsing Hua University, Feng Chia University, National Cheng Kung University and National Dong Hwa University joined hands to organize the "Taipei City Government x Amazon x Colleges and Universities Big Data on the Clouds Cross-domain Collaboration" Launch Event. The parties announced a cross-domain partnership in big data and looked forward to the collaboration among industry, government, and academia to incubate future talents to connect with the world.
- Taipei City Government organized the 2018 Smart Cities Mayors' Summit, inviting 120 mayors and representatives from 33 countries to exchange ideas on the smart city industry. A total of 8 bilateral city forums were held. Taipei City Government signed a letter of intent regarding Urban **Technology Alliance** with Grenoble, a city in France, and inked memorandums of understanding (MOUs) with Polish cities Poznan, Wroclaw, and Gdynia in an attempt to promote international cooperation on smart city development.
- 28 Taipei City Government proposed the establishment of the international organization Global Organization of Smart Cities (GO SMART). The founding ceremony was held at the TWTC Nangang Exhibition Hall. The event saw the official signing of the declaration on stage by delegates of Taipei City, 5 direct-rule municipalities, 13 industry and academia representatives, as well as 18 city mayors and heads from abroad.

July

80 The Eden Strategy Institute in Singapore announced its list of the top 50 smart cities worldwide. was ranked 16th in the world and 5th in Asia among the 140 international cities that promoted

smart government policies.

- Taipei City Government won two major awards at the fourth IDC Smart City Asia Pacific Awards (SCAPA) with its "Taipei IoT Integration of Transportation" and "Smart Infrastructure Platform" projects.
- Taipei City Government Department of Information Technology developed and launched the second version of the "Pay Taipei, Pay Gateway" smart payment platform, on which water fees, parking fees, medical bills, local tax, business registration fees, land administration fees, tuition and fees, traffic fines in several installments, and other fees can all be paid.
- After a trial operation in June, the Department of Information Technology, Taipei City Government officially launched TaipeiID 3.0, an integrated card service that can be used in Taipei e-Campus, the job-and-talent hunting network for governmental agencies and schools in Taipei, Taipei Land Administration Cloud, Taipei e-services online, the numerical and image file supply system of topographic maps, library card, and the Taipei City Simple Petition System.

## August

- 14 Two projects under the Taipei City Government Department of Information Technology claimed that Taipei City Government Agencies and Employees Open and Utilization of Government Database Award ("Taipei Citizen ChatBot" won the exceptional award, while "Open 'Popular Services Contact Number' Data and public-private-partnership through "Call Saver: City Agency Customer Service Hotline Dialing App" brought home the outstanding award.
- The staff of the Information Security Auditing and Supervision Operation for Forward-looking Infrastructure Project's Regional Joint Defense Mechanism visited the following agencies to conduct on-site auditing: Lienchiang County Government; Hualien County Police Department; Hualien County Local Tax Bureau; Hualien City Household Registration Office; Hualien County Yuli Land Office; Taipei City Daan District Household Registration Office; Kinmen County Government; Taipei Rapid Transit Corporation; Taipei City Hospital; and Taipei City Government Land Department. In addition, Taipei City Government Department of Information Technology established a regional joint defense mechanism with partners Hualien County Government, Kinmen County Government, and Lienchiang County Government, setting up the second-line SOC, introducing the intrusion threat assessment and combat information center, as well as conducting red team blue team drills and information security auditing and supervision.
- Taipei City Government Department of Information Technology completed the installation of a new official document system for all schools and agencies of the city government. DOIT

was also invited to attend an exchange conference in Ehime, Japan. During the conference, the delegation shared the Taipei City Government's experience in implementing the digital official document system and reduction on the use of paper-based documents.

#### October

Taipei City Government's efforts in promoting open data through private-public-partnership and developing an open data ecosystem through approaches spanning data governance, data economy,

and sustainable operations won first place in the Open Data Application category of the 2018

Government Open Data Award. The event was organized by the National Development Council.

## November

Taipei City Government's Pay. Taipei platform collaborated with Kinmen County Government, allowing county residents to settle water bills through the Pay. Taipei platform starting the first half of 2019. The leaders of the two municipalities jointly held the "Cross-municipality Water Fee Collection Collaboration Press Conference" on November 15. This project became a model case for cross-municipality collaboration in Taiwan.

### December

21 Taipei City Government promoted the Northern Stream of Nayang Talents—Taipei City ICT Southern Diamond Talent Convergence Plan. Mayor Ko attended the welcome party hosted in National Taiwan University, where he met with 21 foreign graduate students from Indonesia and Malaysia andrepresentatives of partnered enterprises.