

2021 Department of Information Technology Major Events

January

- 29** Taipei City Government Department of Information Technology introduced the “MyCode Plus” advanced real-name registration app to strengthen venue admission with QR code.

March

- 16-17** The revision of the Taipei City Government Department of Information Technology Organization Structure Guideline was approved by the City Executive Meeting on March 16. The document was forwarded to Taipei City Council on March 17 for review.
- 23-26** The 2021 Smart City Summit and Expo took place in the form of a virtual-and-physical hybrid event. The physical exhibition took place at Hall 2 of the TWTC Nangang Exhibition Center between March 23 and 26. A total of 251 vendors and 10 municipality government theme pavilions took up roughly 1,000 stall units. The online expo kicked-off at the same time and last through the end of the year. The event is expected to attract over 150,000 visitors from across 150 nations and regions, as well as scoring over 600,000 pageviews. The theme of Taipei City Government pavilion is “Smart Taipei One City”, showcasing 8 major subject domains and 29 application services utilizing innovative tech solutions. The GO SMART pavilion displayed solutions from the winners and runners-up of the 2020 and 2021 GO SMART Award. Over 20 innovative solutions from around the world offer a glimpse of global efforts and experience in the implementation of smart cities.
- 23-24** Two sessions of the Smart City Mayors’ Summit took place, featuring 139 city leaders from 62 cities in 35 nations and regions. Among the dignitaries, 45 individuals are either mayors or deputy mayors. The event took place as a hybrid event with both online and physical aspects.

May

- 17** The Department of Information Technology was honored with the IDC Smart City Asia Pacific Award 2021 (SCAPA). The winning projects include “TaipeiPASS: Digital Pass to Government’s Mobile Service” in the citizen participation category and “Taipei City Technology-Assisted Pandemic Prevention Project” in the public health and social service category.
- 30** Taipei City Government Department of Information Technology developed the COVID-19 Dashboard, which integrates data from both Taiwan and abroad related to the pandemic. Through functions such as hotspot analysis and contact source association analysis, the tool plays an important role in assisting the decision-making process of the city government’s pandemic response task force.

June

- 1** The Department of Information Technology issued a TaipeiPASS Registration QR Code, which was incorporated with central 1922 registration policy to support real-name registration via multiple application scans.

July

- 1** Revisions to the Taipei City Government Organization Structure Guideline were ratified by the Taipei City Council and take effect on the same day. Major clauses are as follows:
Article 2: Added one deputy commissioner for a total of two deputy commissioners.
Article 3: Clearly stated the official name, subdivisions, and responsibilities/duties of each division.
Organization Chart: Added positions including rank 8-9 senior analysts (among which one of them is a rank 10 official) and 30 former managers incorporated as designers; 17 assistant managers incorporated as assistant designers. The total number of agency staff is 111 individuals.

August

- 9** Taipei City Government Department of Information Technology joined the National Center for High-performance Computing (NARLabs) in holding an online press event for the signing of the MOU on collaborations with the 2nd Taipei Project. The project seeks to realize service continuity of city government services.
- 13** Taipei City Government Department of Information Technology, Academia Sinica, and Ministry of Justice Investigation Bureau Taipei Office signed the “Information Security Cooperation MOU”, pledging to work together to create a comprehensive information security framework for Taipei City and establish a cybersecurity joint-defense network.

October

- 25** Taipei City Government was honored with the “TGOS Logistic Service Award” in the 2020 TGOS Value-Added Application and Franchise Unit Performance Evaluation held by MOI.

November

- 11** Taipei City stood out from 118 cities and leapt to 4th place worldwide and 2nd place in Asia according to the 2021 Smart City Index published by IMD. The overall index was A, which surpassed renowned international cities such as Helsinki, Copenhagen, Geneva, and Auckland.
- 23** Taipei City Government received 2nd place at the “Date Open Golden Quality Awards” in local government group one.

25 The Department of Information Technology of Taipei City Government was honored with the WITSA 2021 ICT Excellence Award Innovative eHealth Solutions Award by COVID-19 Dashboard and Data Analysis.

December

8 The Department of Information Technology organized the “Taipei City x Angers City Bilateral Webinar on Smart City” together with Angers City of France and carried out by the Bureau Français de Taipei.