Department of Information Technology Major Events (2012)

January

- Launched the second stage of "Taipei City Government Express" MOD service,
 providing information on commodity prices, human resources (OKwork), government
 policy promotion, opinion survey, and classes info)
- 3 Mayor Hau Lung-bin and Department of Information Technology Commissioner Chang Chia-sheng gave an address and presentation respectively on the topic of "encouraging private sector involvement in IT construction" in a seminar conducted by Board of Science and Technology, Executive Yuan.

Mayor Hau Lung-bin and representative of Taiwan Intelligent Fiber Optic Network Co., Ltd, Li Ching-huang signed the "Construction and Operation of Fiber Optic Network in Taipei City Project"

6 "Citizen's health control software" download experience sweepstakes activity

9 City Government Website Maintenance and Operation Project launch conference
 Established the public broadcast spot at the public internet area on first floor of City
 Hall

Deputy Secretary-General Huang Jung-feng led Information and Technology promotion committee members to visit Department of Rapid Transit Systems and Taipei Railway Transit Corporation

- 10 Launched 2012 activities plan schedule at city government activity website
- Established "Taipei City Government 1999 Report GIS System"
 Launched the updated version of Taipei City Government Open Data Platform (Data.Taipei)

Held "Taipei City Accessibility facilities theme website" maintenance conference Assisted Research, Development and Evaluation Commission connect 1999 Assignment Dispatch System with Taipei City's Graphic Data Center Common Platform

Attended the activity review conference of "2011 Taipei Fubon Marathon"
 "Dining Experience Easy-share via Taipei Free" activity completed. A total of 201,314
 people joined the internet voting

Held 2012 "Taipei City's Graphics Data Center Common Platform" maintenance Conference

Inaugurated 1999 Assignment Dispatch System which is connected with GIS Graphic Data Center Common Platform

February

- 1 Held 2012 "Taipei City Government City Touring service" launch Conference Held 2012 "Integrated Online Platform" launch Conference
- 10 Assisted Taipei City Council to complete 2012 electronic tax reports
- 13 The 4th personnel training session for Online Official Document Management System

| 16 | Attended "The 2 nd Greater Taipei Golden Twin City Coordination Meeting" |
|-------|--|
| | The Deputy Secretary-General Huang Jong-feng led Department of Information |
| | Technology Commissioner and Information and Technology Promotion Committee |
| | members to visit Police Department Forensic Science Center. The delegation |
| | comprised 21 people. |
| 17 | Assisted Department of Health to establish "Taipei City AED" system |
| 19 | Held "Dining Experience Easy-share via Taipei Free" award ceremony in Taipei Expo |
| | Park |
| 22 | 2012 "Taipei Telecare Program" cross-department conference |
| 23 | Attended "online teacher tele-learning plan" conference by Department of Education |
| | and demonstrated digital learning platform |
| 29 | Established "accessibility facilities" website |
| | Uploaded the 88 th archive of Taipei City Hall Famous Gallery |
| | Launched first quarter of 2012 English marketing event "Test Your Knowledge: |
| | Yangmingshan Flower Festival." A total of 2,477 people attended. The event ended on |
| | March 26. |
| March | |
| 1 | Taipei City Government Website awarded the "2012 Top 100 Taiwan Websites" and |
| | "2012 Top 20 Government Websites" by "Business Next." |
| 8 | Completed 2012 Taipei City Government PC, Server and Peripheral Equipment |
| | procurement |
| 9 | Conducted 2012 first quarter visit plan for Taipei City Government Geographic |
| | Information System Project (Taiwan Geographic Data CenterIntelligent Space |
| | Decision Support system) |
| 14 | The 2 nd term case management system training |
| | Completed contractor assessment for 1999 GIS plan commissioned by Research, |
| | Development and Evaluation Commission |
| 19 | Completed scrolling info display development in disaster prevention |
| 20 | Started Taipei Telecare Program household end equipment maintenance |
| 22 | Established a 21 inch MOTA kiosk at tourism service center in Taipei Railway Station |
| | Taipei Telecare Program HOMEBOX video conference |
| 26 | Completed connection between One-stop Complaint System and Online Official |
| | Document Management System |
| | Held cross-department coordination meeting on establishing info-sharing platform for |
| | elders living along |
| | First quarter English website sweepstakes activity |
| 27 | Held Taipei Telecare Program trial run review meeting |
| 29 | Formulated Taipei City Government app removal protocols |
| | Updated the format of official documents to 2010 version |

Completed the first phase of New Generic Top-Level Domain (New gTLD) registration of ".taipei" and ".台北"

- 30 The second term mobile push notification platform training
- 31 Completed transfer to New Taipei City Government Message Platform

April

- 3 Held launch meeting on information sharing platform for elders living alone
- 5 First quarter of 2012 evaluation on Taipei City Government Geographic Information System outline plan
- Reviewed 6 information plans to be implemented in 2013, including those for
 Department of Urban Development, Department of Budget, Accounting and Statistics
 and Sewerage Systems Office. The review ended on April 30.
 The 5th Online Official Document Management System personnel training (15
 - sessions)
- 12 Held 21st Taipei City Government Geography Information System conference
- Completed Taipei City Government Website update plan
 Work calendar system (including department heads' schedules) training (including outlook and Google calendar sync). The training ended on April 27.
- 17 8th session of Online Registration System of Staff workshop. The workshop ended on
 April 20.

Attended Innovative ICT Solutions Seminar 2012 conducted by Australia Queensland Trade and Investment Office

- 18 Surveyed on Taipei City Government agencies web 2.0 application
- 20 Held a community college internet registration and tuition information meeting
- 23 Launched official document code printing function for One-stop Complaint System The visit of NTU to Taipei City Hospital for the study of tele-customer service Attended the 7th Working Level Meeting of the Asian Network of Major Cities 21 in Singapore and reported the progress of "Information and Communication Technology in Urban Development Plan" led by Taipei City Government
- 24 Completed paratransit Bus internet booking service plan Started Multimedia platform promotion The 2nd phase plan of cooperation between Taipei City Government and convenience stores to offer civil service application
- 30 "intelligent house, healthy life" service promotion

May

 City Cloud creative proposals review meeting The 4th term 1999 assignment dispatch system training. The training ended on May 3.
 Interfacing Single Compliant System with Online Official Document Management System
 Completed Interfacing between Single Compliant System and Online Official Document Management System

2012 Taipei City's Geographic Information System promotion plan first training course.35 people attended.

Co-organized "The 17th International ICT Innovative Services Contest (InnoServe Contest 2012)" with Industrial Development Bureau, Ministry of Economics Affairs and established "Taipei Convenient Life Services Innovative Application Division", with the total prize worth NTD 100,000.

- Held Taipei City Hospital tele-customer service training
 Launched the second platform of MOD Taipei City Government Municipal Service
 Express
- 16 The 3rd term payment system workshop
- 21 Completed registration documents (1999 Citizen Hotline) for Singapore IT Excellence Award
- Attended the 17th International ICT Innovative Services Contest (InnoServe Contest2012) illustration meeting to promote Taipei Open Data Platform and policy.
- 24 2012 "Taipei Geospatial One Stop" e- map maneuvering training and Geographic Information training. 27 people attended.
- Tried out city's financial application service at multimedia kiosk in 7-11 along with
 Research, Development and Evaluation Commission and Taipei City Revenue Service.
 Completed Taipei Telecare Dawulun stop establishment.
- 28 Updated Mayor's Mailbox and iPhone iOS APP Tested the Taipei e-Services Online credit card payment service
 - Integrated Service Online Platform training
- Added Taipei MRT ticket price and walk time between transfer stations to Taipei OpenData Platform.
 - Completed Taipei Telecare 'repair shop' stop establishment
 - Attended "Shanghai Jingan District Information Service Association" discussion conference
 - "Shanghai Jingan District Information Service Association" visited Taipei City Hall and Discovery Center. Topic: Smart City.

June

- 1 2012 2nd quarter City Government service marketing activity launched.
- 2012 Taipei Geospatial One Stop established high resolution images service
- 4 First Chinese websites examination
 - Interfaced Department of Civil Affairs' public opinion report system with e-government information platform
 - Interfaced Taipei Council Information Platform and e-government information platform
- 6 Received European Bank for Reconstruction and Development and West Balkan ICT to

| | visit Traffic Information Center and attended UI-Taipei presentation |
|------|---|
| 8 | 2012 2 nd Taipei City's Geographic Information System Promotion Services training |
| | course. 30 people attended. |
| 12 | Taipei City Government Website launched disaster prevention information pages on |
| | June 12, 16, 19 and 26 |
| 13 | 2013 3 rd administration plan report training |
| 14 | Emailed out Mayor's dragon boat festival e-greeting card |
| | Visited Taiwan Geographic Information Center for discussion of National Geographic |
| | Information System and Google Earth Enterprise establishment |
| | Submitted Taipei City Government App store common account management and the |
| | release of apps for approval |
| 18 | Taipei disaster emergency message report service completed |
| | Launched Multimedia kiosk easy application and forms download service at |
| | convenience stores |
| 20 | 2012 2 nd quarter City Government convenient service sweepstakes activity |
| 22 | Visited Taichung City Government Information Center and exchanged opinions on |
| | Google Earth Enterprise |
| 26 | Information Circulation Service- Information provision and search service review |
| | Attended 2012 Taipei Telecare performance evaluation conference |
| | Held Information plan review meeting and completed 2013 agencies' information |
| | review |
| 29 | Issued 2012 3 rd "City Government Information" semiannual publication |
| | Conducted mobile push notification course |
| | Attended the 11th Plenary Meeting of the Asian Network of Major Cities 21 in |
| | Singapore |
| 30 | Completed Taipei City Government 3D Geographic Information System Common |
| | Platform's Feasibility report |
| | Launched Online Official Document Management System for all 162 agencies |
| | (including 2 municipal universities) |
| July | |
| 2 | 2012 third quarter Integrated Services Online Platform training |
| 11 | Attended Research, Development and Evaluation Commission, Executive Yuan Open |
| | Data Research Conference, and briefed the city's experience of establishing the Open |
| 10 | Data Platform |
| 13 | 1999 Geographic Information System phase 1 implementation completed |
| 14 | 2012 Taipei Free City Government Infrastructure and Marketing Service promotion: |
| | "Let's Bike! Taipei Free" launch event. "Taipei Free! Bike Check in" and "Bike summer, |
| 15 | discover scenic spots" activities started online. 2012 Taipei Free City Government Infrastructure and Marketing Service promotion: |
| T.D | |

15 2012 Taipei Free City Government Infrastructure and Marketing Service promotion:

| | "Let's Bike! Taipei Free" series activity "Summer Biking Party." 340 people attended. |
|--------|---|
| 16 | Tested and Interconnected Senior Information Sharing System with Department of |
| | Social Affair and Department of Health on July 16 and July 24 respectively. |
| | Confirmed small to medium enterprise software service demand with Office of |
| | Commerce |
| | Department of Information Technology attended Smart City Protocol Workshop in |
| | Barcelona and signed the City Protocol Agreement 0 on July 24. |
| 17 | Completed 2013 information plans and budgets review |
| | Second quarter of 2012 Taipei Geospatial One-Stop project evaluation |
| 20 | 2013 National Sports official website launched |
| 23 | Launched "Let's Bike" activity via iTAP App |
| | Interconnected Department of Civil Affairs Taipei Backyard Garden e-Management |
| | system and e-Information Platform system |
| 26 | Completed database and inquiry service of Control Yuan pleading cases history |
| | Taipei City Labor Inspection Office occupational hazards mobile report service completed |
| 31 | Held "MOTA Kiosk exterior design contest" information meeting |
| | 2012 Chinese websites check completed |
| | Conducted International mobile account online application for Taipei Free service at |
| | Taipei public internet zone. |
| August | |
| 1 | Taipei Free cooperated with Sina Web to allow Chinese residents to apply for Taipei Free account |
| 2 | 1999 Geographic Information System GIS Platform became operative |
| 13 | Revised Taipei City Government Information Database Inquiry System Regulation |
| 14 | Hebei Province measurement technician association visited Taipei City Hall for issues |
| | regarding Terrain Reproduction with 3D Surveyed Data |
| 15 | 2013 National Sports Official Website administrators training |
| | Taipei Geospatial One-Stop received "National Geographic Information System Supply |
| | System Award" from Ministry of the Interior TGOS |
| 17 | Discussed issues on 2017 Universiade website establishment with Department of |
| | Sports |
| 20 | Completed new version personnel service and e- information platform system |
| 21 | Completed 1999 Assignment Dispatch System query function for Mayor's mailbox |
| | Held "MOTA Kiosk exterior design contest" with 352 submissions |
| 22 | Updated "iTAP" iOS version (August 22) and launched Android version (August 24) |
| 24 | Guangzhou City Innovation Award registration document completed |
| 27 | Intelligent City 3D Taipei 2.0 update completed |
| 28 | Aleax Website ranking research report, and tested Aleax tool bar |
| | |

- 29 Taipei City Government Department of Information Technology completed systems reconfiguration
- Completed Taipei Telecare Linkou Stop establishment
 "iTAP" activity and "MOTA Kiosk exterior design contest" press event
 Launched and expanded 2012 Taipei City Council data Integrated platform
- 31 Updated Graphics Data Center Common platform API

September

- 4 Authorized 36 private education institutions to use e-document exchange system
- Launched services of Public Nature Gas System Business, Water System Business,
 Electric System Business, Electric Technicians, part-time assistances, children subsidy
 application, low to medium income household application and disability life subsidy
 application on City Government Integrated Service Platform
- 8 Launched New version MOTA (Including English version) iOS App and Android on September 8 and September 10 respectively.
- 10 Vehicle leasing training in e-information system 3rd quarter 8th document integrated system personnel training
- 11 Conducted training for mobile push notification platform
- 12 Completed cooperation with Family Mart, OK and Hi-Life on CyberCitizen point redemption
- 13 Submitted Guangzhou City Innovation award documents
- 14 Attended first and second "2012 National disaster prevention day" simulation drills on September 14 and 19. Official drill was on September 21.
- 15 2012 Taipei Free City Infrastructure and Service Marketing and Promotion Plan "Energy family biking" event. 300 people attended
- 17 Cooperated with 6 hospitals, NTU Hospital, ShinKong Hospital, Tri-Service General Hospital Songshan Branch, Mackay Memorial Hospital, Wan Fang Hospital and Taipei Veterans General Hospital to expand "i-TAP Telecare" service
- 18 Launched Taipei City Government Information Sharing System on Elderly People Living Alone

Changed the Chinese name of Department of Information Technology, Taipei City Government

19 Revised "Taipei City Government Information Promotion Commission Guideline"

- 20 Conducted "MOTA Kiosk exterior design contest" information meetings at China University of Technology, Jinwen University of Science and Technology and Shih Hsin University on September 20, 25, 26, respectively. 450 people attended. The mobile public administration information platform director training course
- 21 2012 3rd quarter Taipei City Government English Website Marketing activity Visited Ministry of the Interior Information Center
- 22 Conducted an "iTAP" series activity at Vieshow Cinema pedestrian zone. 1,045 people

attended

- Launched Taipei e-Services Online MMK inquiry and payment service. 24 Revised code column for City military service database.
- 26 Intelligent City result presentation
- Multimedia platform system for Taipei radio station development completed 28
- Taipei City Government 2012 Geographic Information Data standards promotion 30 report

Oc

| october | |
|----------|--|
| 2 | Established Education Cloud Digital Learning Moodle Platform |
| 4 | Conducted AZURE service and conducted verification for disaster prevention website |
| 8 | Upgrade of e-newspaper features. |
| 9 | Prepared Information about "iTAP City Cloud", "Taipei Telecare" and "MOTA Fun |
| | Taipei Map" for "2012 Taiwan International Broadband Communication Exhibition" |
| 11 | 3 rd and 4 th Payment System Workshop |
| | Alternetivo Company came to visit and experienced Taipei Free Public Wi-Fi Access at |
| | MRT Taipei City Hall Station |
| 16 | Department of Information Technology joined Research, Development and Evaluation |
| | Commission to attend "2012 Digital Classical Geographic Information Seminar" and |
| | presented "1999 Geographic Information System" |
| 19 | Assisted USC Adam Clayton Powell III Senior Fellow to experience Taipei City |
| | Government App development and public service |
| 22 | Taipei City Government Geographic master plan and agencies executive plan revision |
| | completed |
| | 2012 Taipei Geospatial One-Stop project evaluated |
| | Department Cloud App Service employee training |
| 23 | DOIT Commissioner Chang Chia-sheng went to Montréal, Canada to receive Public |
| | Sector Excellence Award from World Information Technology and Service Alliance |
| 24 | Completed work calendar search function |
| 26 | Shin Kong Hospital, NTU Hospital, Songshan Hospital and Mackay Memorial Hospital |
| | online registration service interview |
| | Received Mayor Zhu Minyang and 28 people from Yangzhou City of China and |
| | discussed Intelligent City Infrastructure |
| 29 | Submitted "2013 National Sports Information system establishment plan" and 2017 |
| | Universiade teaser website plan |
| | Conducted Public Mobile Administration Information Platform Director Course |
| 31 | Met with National Open University to discuss City Cloud Cooperation and completed |
| | Memorandum of Cooperation |
| lovombor | |

November

Conducted mobile push notification training session for agency heads 1

5 "MOTA KIOSK exterior design contest final." Selected top three works to be exhibited in MRT Stations Held 2012 Fubon Taipei Marathon schedule inquiry service establishment meeting 7 Held 2012 Fubon Taipei Marathon broadcasting coordination meeting 8 Held "MOTA Kiosk exterior design contest" App popularity vote activity. 847 people attended 9 City Government Database Children Health Subsidy inquiry completed 13 Held an iTAP information meeting at Neihu District Office Interconnected mobile Information platform and common message platform Updated document sharing, information channel, contact group management and more to mobile Information Platform Taipei City Government's 1999 Citizen Hotline received "Outstanding e-Government Prize" from World e-Governments Organization of Cities and Local Governments 14 Arranged Taipower Company visit on issues regarding Open Data 16 2013 City Government Website Services Plan tender announcement 2011 computer efficiency inspection at Fire Department, Department of Civil Affairs, Department of Culture Affairs and Department of Labor on October 25, October 31, November 7 and November 16, respectively. Edited City Government Cloud Library WebService for Taipei Public Library 20 Taipei City Government awarded Excellency Award from National Information and Communications Initiative Committee on Internet Protocol version 6 Promotion 22 2012 "Taipei Free City Infrastructure and Service Promotion Plan" inspection and acceptance Research, Development and Evaluation Commission, Executive Yuan came to have an interview with Taipei City Government about "Service Application" 23 2012 Taipei Telecare Program evaluation 27 Launched "Citizen Health management software" home edition and social edition and held "Citizen Health management software" sweepstakes Koo Foundation Sun Yat-Sen Cancer Center Service Interview Updated new version of iTAP on mobile, TV box and computer devices Conducted "MOTA Kiosk exterior design contest" App popularity sweepstakes 28 Held 22nd Taipei City Government Geographic Information promotion meeting Assisted Department of Land to connect real estate price information data to graphic 29 information common platform 30 Changed name and launched new version of "Taipei City Open Data Platform" 2012 Information review work completed and sent review result to 26 agencies December 1 Conducted "MOTA Kiosk exterior design contest ceremony" at Taipei City Hall in 2012 IT Month

Prepared the 2012 IT Month Exhibition

2012 Taipei City Government Geographic Information System Development Seminar.143 people attended.