

## Department of Information Technology Major Events (2014)

### January

- 02 In line with the opening of the Panda House at Taipei Zoo, DOIT launched real-time inquiry service on ticket availability for visiting Panda Yuan Zai. Platforms offering this information include iTAP (intelligent Taipei Access Platform) App, Taipei Cloud, Taipei Zoo website, Taipei City Government website, MRT platform monitors, and others. As of December 2014, the service recorded 2.52 million accesses.
- 03 Launched inquiry service for Panda House ticket availability on Taipei City Government website.
- 06 Held the first inter-agency meeting for Taipei Card program to lay down the principle according to which the program would be implemented. System development was slated for completion by mid-2014, while promotion effort would commence in the third quarter of 2014.
- 09 DOIT Commissioner Chan Der-tsun presided over a meeting with the media marking the 2<sup>nd</sup> anniversary of the signing of FTTH outsourcing and operation project.
- 15 Taipei Free Public Wi-Fi Access service was listed as one of the “10 things Taiwan does better than anywhere else” by CNN. Other specialties of Taiwan include night markets, National Palace Museum, youth baseball, national health insurance, and *xiaolongbao* (steamed dumplings).
- 20 Introduced Taipei City Government eClient System for the city’s 375 private kindergartens. The campaign lasted till January 24.
- 22 Taipei Free Public Wi-Fi Access service accepted login with Kinmen County accounts.
- 30 iTAP launched new features including Taipei City Government Publications and Household Registration Office Queue Update. As of December 2014, total access to the two new services was 150,000 and 1.23 million, respectively.

### February

- 06 Organized an information session on “Generic Top-Level Domain (gTLD)” registry outsourcing project at Neihu Technology Service Center.
- 07 Completed construction of the “Social Welfare” website.
- 10 Convened the 24<sup>th</sup> meeting of Taipei City Government Geographic Information

System promotion team.

- 14 Taipei Free Public Wi-Fi Access service ranked first among the nine most connected cities, according to British newspaper The Telegraph. (News title: Free Wi-Fi networks: the world's most connected cities)
- 19 Taipei's initiative in promoting smart cities won the 2014 Smart City Innovation Award in the Smart Government category. The City attended the award ceremony for at Nangang Exhibition Hall and operated the Innovative Application Pavilion at the venue. The event concluded on February 22.
- 19 DOIT showcased MOTA (Map of Taipei Amusement) and iTAP services at the 2014 Smart City Expo. The exhibition concluded on February 22.
- 20 Convened the 2<sup>nd</sup> interdepartmental meeting for Taipei Card project, determining the promotion methods, highlight activities and the role of Department of Education as the agency in charge of contract negotiations with related parties.
- 26 Launched the e-message feature for Taipei Administration Social Networking System, allowing for notifications of public affairs messages to mobile devices.

### **March**

- 01 Taipei City Government Website was ranked 79<sup>th</sup> among 2014 Top 100 Taiwan Websites by "Business Next." The City's ranking improved by 7 places compared to the previous year, and was the only government website to make it into the list.
- 11 Introduction and Incorporation of 'Taipei Zoo Map' feature into the iTAP App.
- 13 Displayed the "Smart City, 3D Taipei" motion sensor technology at Eco-Products International Fair 2014. The event concluded on March 16.
- 19 Conducted 2014 first quarter online marking campaigns featuring Yuan Zai the Panda. The events attracted 5,485 participants and concluded on March 31.

### **April**

- 01 Connected Municipal Public Opinion News System with TASN (Taipei Administration Social Networking System), allowing for delivery of messages and notifications on public opinion.

- 08 Promoted the use of Document Processing Integration System to carry out Online Document Authorization works at 25 municipal senior high schools.
- 11 iTAP Taipei Zoo feature went live.
- 25 Promulgated the “Taipei City Government Web2.0 Service Operation Guidelines.”
- 29 Completed the auditing for IT projects from FY2015 with cost of NT\$5 million or more. A total of 13 projects from 10 agencies were audited.

**May**

- 01 Rolled out the updated version of Taipei 1999 Helpdesk System. Ten new work dispatch categories were added.
- 02 Displayed the “Smart City, 3D Taipei” motion sensor technology at Taipei Green World organized by Department of Information and Tourism. The event concluded on June 29.
- 05 Integration of Taipei City’s and New Taipei City’s open data catalogue. A total of 37 datasets from New Taipei were published on Taipei City Open Data Platform.
- 07 DOIT Commissioner Chan Der-tsun presided over the progress report on the environmental techniques used for the FTTH infrastructure deployment project.
- 08 Completed the interfacing of Knowledge Management System and Taipei Administration Social Networking System, allowing users to browse documents on mobile devices.
- 10 Exhibited smart government cloud applications at the inauguration event for the Dahu Park Swimming Pool and Life-Supporting Water Station organized by Parks and Street Lights Office. The applications include iTAP, ‘Smart City, 3D Taipei’, and FTTH.
- 13 “Construction and Operation of Fiber Optic Network in Taipei City Project” reported a household penetration rate of 20%.
- 15 New version of Taipei City Government website and upgraded search engine went live.
- 22 Organized information sessions on International ICT Innovative Services Contest 2014 at National Taichung University of Science and Technology, National Taipei University of Business, and SHU TE University on the following dates: May 15, 21, and 22.
- 28 Completed 2015 TCG IT plans and budgets review on May 29.

## June

- 03 The Summer Fun Taipei website, dedicated to information about Taipei City Government events/activities for juveniles, went live.
- 06 Introduced “Document Processing Integration System” to 59 junior high schools for processing “Online Document Authorization System”. The mission concluded on June 17.
- 10 Convened the first expert meeting for ICT system planning for 2017 Universiade.
- 13 Executed the 2<sup>nd</sup> quarter website marketing campaign which saw the participation of 4,373 people. The event concluded on June 30.
- 25 Welfare programs query service was launched on Social Welfare website.
- 25 Deputy mayor and CIO of Seoul visited Department of Information Technology and met with DOIT commissioner and Chairman of Taipei EasyCard Corporation. Officials from the two cities exchanged opinions on issues regarding Taipei Free, Open Data, and Cloud Technology Park.
- 26 Net-Chinese Co. awarded the contract for “.Taipei Top-Level Domain Outsourcing Project.”

## July

- 11 Signed “.taipei” Registry Agreement with ICANN (The Internet Corporation for Assigned Names and Numbers).
- 15 Conducted iTAP marketing campaign, which attracted 12,900 participants. The campaign concluded on August 15.
- 17 Taiwan Intelligent Fiber Optic Network Consortium (Taifo) received ‘License to Conduct Internet Business in Taipei City’ from NCC.
- 30 Held the 4<sup>th</sup> cross-departmental meeting on the topic of Taipei Card and discussed issues regarding progress monitoring, issuance of Taipei Card, manpower arrangement, among others.
- 30 Held a presentation on the achievements of cloud service implementation in commercial districts.
- 30 Organized a seminar on the subject of IoT (Internet of Things) attracting 81 information section chiefs from city departments.

## August

- 01 Completed the establishment of Taipei 1999 Call Center System.

- 09 Taipei Free saw 100 million accumulated users, indicating that the service is now widely used among residents.
- 13 Introducing the Document Processing Integration System to 71 elementary schools for the management of Online Document Authorization System. The campaign concluded on August 22.
- 13 Officially informed agencies on the launch of 2014 Information Services Evaluation.
- 20 Organized the press conference announcing the “.taipei” top-level domain contract signing.
- 20 Conducted promotional events on August 20, 21, and 23 at Qingguang, Ningxia, and Gongguan commercial districts to promote cloud services. The campaigns concluded on August 23.
- 29 Notified departments and affiliate institutions of Taipei City Government on the official transfer of website top level domain to “.taipei”
- 30 Family hall service went live on iTAP cloud platform.

## **September**

- 02 Conducted the 3<sup>rd</sup> quarter city website marketing event, attracting approximately 4,599 people. The event concluded on September 15.
- 03 Held UCLG ASPAC Congress Taipei 2014, welcomed Deputy Mayor Kim of Seoul, and organized a seminar on the “Development and Applications of Smart Cities” on September 4. The event concluded on September 5.
- 04 Completed the first phase system construction for Taipei Citizen Services Cloud, aiming to introduce cross-municipality public service payment first.
- 09 Held “Cloud Service and Unlocking Commercial Potential” seminar; the first session covered the topic of Cloud Navigation.
- 16 Conducted the 3<sup>rd</sup> quarter city website online marketing campaign, attracting roughly 2,944 people and concluded on September 29.
- 16 Organized .taipei top-level domain symposium at the Neihu Technology Center. The event concluded on September 17.
- 17 Held “Cloud Service and Unlocking Commercial Potential” seminar; the 2nd session covered the topic of payment trends.

18 Arranged a visit by a 35-strong delegation consisting of Deputy Mayor Chen and Information Promotion Commission members to Taipei Fire Department to learn about the details of Fire Scene Simulation Response Scheme.

## **October**

01 Held “Cloud Service and Unlocking Commercial Potential” seminar; the 3rd session covered the topic of CRM-Client Management.

06 Organized a press conference for “Taipei-Taitung Twin Cities Cooperation.”

07 Upgraded version of TaipeiNO1 website went live.

13 Organized a Taipei Card point collection activity, which concluded on November 28.

13 “Construction and Operation of Fiber Optic Network in Taipei City Project” reported a household penetration rate of 40%.

15 Conducted a “.taipei” online flash mob activity, which concluded on November 15.

16 Held “Cloud Service and Unlocking Commercial Potential” seminar; the 4<sup>th</sup> session covered the topic of cloud inventory management.

18 Organized a press event for Taipei Card and Gongguan Commercial District. A total of 323 individuals took part in experiencing cloud services, and 742 people registered as a Taipei Card member.

23 Completed the onsite assessment of computer efficiency for the following agencies: Taipei Water Department, Public Works Department, Department of Transportation, and Department of Social Welfare in 2014 on the following dates: October 23, October 30, November 6, and November 13.

24 “.taipei” top-level domain received official authorization by Internet Corporation for Assigned Names and Numbers (ICANN).

29 Taipei City Government Smart City Program received awards in the categories of ‘Smart Government’ and ‘Smart Transportation’ under the 2015 Smart City Innovative Application Award.

31 Completed the publication for the 7<sup>th</sup> issue of the annual publication City Affairs Information Land.

## **November**

- 14 Organized the “2014 Geographic Information System Development” seminar, presenting the city government’s achievement in the implementation of information policies and system development. There were a total of 121 participants, including city officials and industry representatives.
- 19 Taipei City Government received recognition of TGOS Affiliate (Taiwan Geospatial One Stop) Contribution Award organized by the Ministry of the Interior.
- 20 Conducted CyberCitizen point redemption activity, allowing CyberCitizen members to exchange their points for gifts at DOIT booth during the IT Month Expo. Approximately 99 people participated in the activity.
- 20 Held a press event to announce the launch of “.taipei” top-level domain service.
- 25 Completed the 2014 Information Service Audit and delivered the results to the departments and the assessment panel.
- 26 The features ‘Taipei Broadcasting Station’ and ‘Taipei Card’ went live on iTAP City Cloud.
- 28 Organized an online goodie bag giveaway via the Smart Taipei, Happy Life Facebook fanpage. The event saw participation of 2,116 people. The activity concluded on December 7.
- 29 Organized an online point collection activity and promoted Taipei Card in correlation with IT Month. The activity concluded on December 7.
- 29 Showcased iTAP City Cloud, cloud application for commercial districts, Taipei Card, and motion sensor technology at the 2014 IT Month. The event concluded on December 7.

**December**

- 01 Organized an online marketing campaign spotlighting iTAP Application. The activity attracted 1,085 people and concluded on December 10.
- 01 Enabled cross-municipality payment for household registration, land, and tax related affairs for Taitung, Kinmen, Penghu, and Lienchiang County through Taipei Services Cloud.

- 21 Launched the 2014 Taipei Fubon Marathon result query service and arranged live broadcast of the competition.
- 24 City environment report system went live on Taipei Services Cloud.
- 28 Inaugurated Taipei Free backup hotspots, allowing residents to enjoy high speed free wifi connections at 762 hotspots across the city.
- 30 Labor dispute query function went live on Taipei Services Cloud.