

Notice for Passengers Travelling with Pet Strollers

Amendments published on July 25, 2020

1. The Taipei Metro is allowing passengers to travel with pet strollers in accordance with this notice to accommodate passengers travelling with pets while also protecting the rights and interests of general passengers.
2. Access times:
 - (1) During all operating hours, passengers with small and medium-sized pet strollers (of which the sum of the length, width, and height is less than 175 cm) may travel by metro without having to purchase a Single-Journey Ticket for Pet Strollers.
 - (2) Only during weekends and holidays, passengers with large-sized pet strollers (of which the sum of the length, width, and height is between 175 cm and 210 cm) may enter and exit through the stations indicated below with a Single-Journey Ticket for Pet Strollers.
3. Stations allowing access:
 - (1) Small and medium-sized pet strollers: all stations.
 - (2) Large-sized pet strollers: entry and exit are permitted at a total of 26 stations between Tamsui Station and Xiangshan Station (excluding Taipei Main Station and Daan Station) on the Tamsui-Xinyi Line.
4. Rules:
 - (1) Size limits for pet strollers (stroller cabin)
 - a. The sum of the length, width, and height may not exceed 210 cm.
 - b. Passengers with large-sized pet strollers may enter and exit designated stations in accordance with regulations. Passengers are required to purchase a Single-Journey Ticket for Pet Strollers, which costs NT\$80 for one trip of unlimited distance for a single passenger and pet stroller. The ticket is sold at information counters. Service staff shall guide the passenger to enter and exit the station through the Group Ticket/One-day Pass Entrance/Exit.

- c. Passengers with small and medium-sized pet strollers may enter and exit stations in conformance with these regulations, and are not required to purchase a Single-Journey Ticket for Pet Strollers.
- (2) Pet strollers should be assembled properly to ensure no leakage of urine or feces. The head, tail, and limbs of the animals may not be exposed outside of the confines of the pet stroller. One ticket is valid for one person with a single pet stroller.
 - (3) Proper precautions should be taken to avoid leakage of pet waste, foul odors, or barking.
 - (4) Passengers with pet strollers are prohibited from using the escalators.
 - (5) Passengers with large-sized pet strollers may only board at either end of trains. They shall not occupy the space in cars reserved for wheelchair users and shall follow signs to wait for the train. If a train is too crowded, please wait for the next one.
 - (6) Passengers with pet strollers shall yield to the elderly, passengers with disabilities, and those with strollers. They shall not disrupt the passage of general passengers.
 - (7) Passengers with pet strollers shall bear legal responsibility for any damages made to the Taipei Metro or a third party.
 - (8) Passengers with pet strollers shall abide by the Mass Rapid Transit Act, Regulations for Use of the Taipei Metro System, and related Taipei Metro notices and regulations. Violators will be handled in accordance with relevant laws and regulations and may be refused transportation services by the Taipei Metro.