

臺北市立動物園動物展示中介空間阻隔效果 對遊客觀賞行為之影響

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摘要：動物園為一個具有教育性、展示性和遊憩性的社教場所。由於它的展示物，迥異於博物館的固定式展示，而是活生生的動物，使得觀賞者（遊客）和動物間的相互關係，形成一個總合觀賞和展示功能的「中介空間」，因此攸關了動物園觀賞的服務成效。本研究藉著收集遊客與國小老師的問卷調查、實地的觀察與測繪以及與園方管理人員的訪談資料，探究園內各種中介空間在設計與安排的成效。研究成果發現中介空間設計的好壞幾乎決定了觀賞和展示的服務性，過猶不及的安全顧慮是影響觀賞效果的主因，一但有所疏失，對觀賞性有相當的影響，而問題的原因多在於規劃與設計上對中介空間認知的不足。此外，觀賞空間的休憩設施不足、缺少墊腳設施、遮蔭設施不夠和解說設施的誤失，皆對於遊客的活動與學習興趣造成影響。

關鍵字：中介空間、動物園設計、遊客觀賞、動物展示。

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A study of interface between display and observation in Taipei Zoo

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Abstract : Zoo is a social place offering public display, education and recreation. Because of its exhibitions are different from fixed exhibitions in museums but are living animals, makes the relationship between visitors and animals an interface combined the function of observing and displaying. Therefore, the design of the zoo becomes more crucial. This study mainly discusses the effects of the design of facilities and space in the interface by survey of public opinions from visitors and primary school teachers, first hand observing, site measuring and interviewing staff. The study result reveals that the design of the interface directly influences the quality of observing and displaying. Over security concerns and inefficient knowledge of interface design are the main cause lowering visitors' interests. Besides, inefficient resting areas, lacking of sun shading and stepping facilities, and mists in instruction boards also influence visitors' activities and learning interests.

Key words: Interface, Zoo design, Visitors observation, Animals display.

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