Taipei Zoo Visitor Guidelines

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1. To ensure public safety, protect animal welfare, and preserve Zoo facilities, equipment, and operational services, Taipei Zoo (hereinafter referred to as "the Zoo") has established these Guidelines to help visitors understand and comply with the relevant regulations.
2. The public areas (i.e., the areas within the Zoo as shown on the Zoo map published on the Zoo's official website) referred to in these Guidelines are the spaces and facilities made available by the Zoo for use and visitation by both visitors and members of the public.
3. The Zoo prohibits the following behaviors. Visitors who fail to comply after being advised may be asked to leave immediately and be denied re-entry for the remainder of the day. The Zoo will also involve the police or other relevant authorities to handle the matter in accordance with relevant regulations:

(1) Violating the Animal Protection Act or the Act on Wildlife Conservation, thereby damaging or potentially damaging the welfare of animals.

For example:

a. Climbing over or crossing railings (fences), or entering the animal exhibition area by other means
b. Feeding or touching animals without a permission.
c. Throwing objects into animal exhibition premises.
d. Engaging in any harassment, abuse, or harm toward animals that may threaten their welfare and interests or interfere with animal conservation.

e. Using flashlights inside indoor exhibition halls or animal conservation corridors.

f. Eating or drinking inside indoor exhibition halls.

g. Making loud noises or disturbing the animals.

h. Bringing any live animals into the Zoo.

i. Engaging in any other behavior that may increase the risk of violating animal welfare

(2) Violating good morals

Examples include engaging in public nudity, open defecation or urination, gathering for gambling, committing acts that offend public decency, or participating in other behavior contrary to accepted moral standards.

(3) Damaging public facilities

Examples include damaging or stealing public facilities (equipment), tools, or art installations; picking or breaking plants, flowers, or trees; digging up soil or stones; using fire extinguishers, AEDs, emergency call buttons, doorbells, or alarms in non-emergency situations; or engaging in any other behavior that causes damage to public facilities.

(4) Disturbing public order or tranquility

Examples include piling up combustible or hazardous materials; public intoxication; fighting or causing disturbances; trespassing work areas, visitor train tracks, or other restricted or non-public zones; obstructing the operation of visitor trains; taking photographs or videos in a manner that affects other visitors or animals; and other behaviors that disturb public order, tranquility, or safety.

(5) Causing environmental littering or pollution

Examples include dumping waste materials; freely littering; spitting or discarding betel nut juice; feeding animals; and engaging in any behavior that may cause environmental littering or pollution.

(6) Conducting any commercial behaviors without the Zoo's permission

Examples include selling objects; distributing promotional materials for activities not organized or jointly organized by the Zoo; and conducting other unauthorized commercial behaviors and activities.

(7) Engaging in leisure and entertainment activities not authorized by the Zoo, and activities that may affect other people's safety

Examples include camping; BBQ or cooking; setting off firecrackers or fireworks; playing ball games or engaging in extreme sports; flying kites; and operating other flying or powered devices, such as drones.

(8) Using the Zoo's electrical facilities (equipment) without the Zoo's permission.

(9) Posting advertising materials (e.g., banners, posters, or promotional slogans) without the Zoo's permission or not in compliance with the Zoo's rules or permitted areas.

(10) Engaging in any behavior that may affect visitors' experience at the Zoo, such as soliciting donations or conducting surveys.

(11) Taking targeted photographs or videos of Zoo personnel without the Zoo's permission, or engaging in conduct that infringes on personnel's privacy, interferes with the performance of their official duties, threatens or intimidates them, verbally abuses

them, disseminates their personal information, or otherwise infringes upon their rights and interests.

(12) Conducting any behaviors that violate regulations, the Zoo's Visitor Guidelines, or that affect visitors' rights and the quality of their visit.

4. The Zoo is a completely non-smoking area (including the square outside the Zoo), and anyone who violates this rule will be dealt with in accordance with the Tobacco Hazards Prevention Act.

5. The following objects are prohibited from entering the Zoo:

   (1) Pets, except for working dogs on official duty or guide dogs.

   (2) Inflatable balloons.

   (3) Bicycles, toddler tricycles, skateboards, inline skates, and other similar transportation uses.

   (4) Other objects that are legally prohibited or intended for criminal use.

   (5) Objects that violate laws or pose safety risks to humans and animals, or other items determined by the Zoo to harm the Zoo's reputation or negatively affect visitors' experiences.

   (6) Motorized vehicles are not allowed to enter public areas without the Zoo's permission, except for official duty vehicles, electric mobility scooters for people with disabilities, and emergency rescue vehicles.

6. External microphones, receivers, and devices or equipment with amplified sound that are authorized by the Zoo may only be used within the approved areas and at the volume limits specified in the application. If, based on the Zoo's evaluation or complaints from visitors, the activity is found to disturb animals or others, the Zoo may advise stopping the activity or require it to cease.

7. Vehicles permitted to enter the Zoo must prioritize the safety of visitors and public facilities. Drivers must prioritize visitors and trains, and vehicle speed must not exceed 20 km/h. When reversing, vehicles must be guided by a person. Vehicles transporting goods must leave the Zoo immediately after loading or unloading and are not allowed to remain on the premises unnecessarily.
8. Construction vehicles entering the Zoo due to work requirements must be supervised by the responsible operational unit to complete relevant protective measures before starting the operations. The responsible operational unit shall also be responsible for the safety of those operations to ensure the integrity of the Zoo's facilities and the safety of animals and personnel.
9. Any person who violates these Guidelines and thereby causes injury or death to the Zoo's animals or personnel, or damages public facilities, infringes upon the rights and interests of personnel, or causes physical or psychological harm to personnel, shall be held liable for compensating the Zoo and the Zoo's personnel for all resulting damages and shall bear the corresponding legal responsibilities. Those whose actions lead to the Zoo being required to provide compensation shall be solely responsible for such compensation and assume full legal liability. They are also obligated to fully reimburse the Zoo for all losses incurred, including economic losses, loss of operating profits, damage to reputation, and associated legal fees and litigation costs.
10. Any matters not specified in these Guidelines shall be handled in accordance with relevant regulations and rules.
11. Upon approval by the Zoo's Executive Management Meeting, these Guidelines will be published and announced to visitors for

their acknowledgment. The same shall apply to any future amendments thereto.