

Taipei Children's Amusement Park Admission Regulations

Approved by General Manager October 21, 2014

Amendments Promulgated January 18, 2016

Amendments Promulgated August 27, 2018

Amendments Promulgated April 29, 2021

§General Regulations§

1. For visitor safety, the Taipei Rapid Transit Corporation (hereinafter the TRTC) has formulated the following regulations and promulgated them at the Taipei Children's Amusement Park. Any alterations or changes made will be publicly announced.
2. These regulations are applicable to all premises of the Taipei Children's Amusement Park, including payable areas, public waiting areas, and corridors. Visitors should read the regulations carefully and be sure to observe them.
3. Definition of the facilities:
 - (1) Rides: Facilities operated by machinery.
 - (2) Games: Facilities not operated by machinery.
4. Entrance fees and ride(or game)tickets are to be paid separately. Payments are regulated by the Taipei Children's Amusement Park Fee Standards List and our onsite announcements.
5. Ride(or game) instructions:
 - (1) For your safety, please be aware of the limitations and regulations when using the facilities, and follow staff instructions to prevent accidents.
 - (2) Observe height and weight limitations of the different rides(orgames), as well as restrictions for pregnant women, visitors under the influence of alcohol, medication, suffering from high/low blood pressure, spinal conditions (such as neck or spinal injuries), poor physical health or cardiovascular diseases.
 - (3) Payable facilities are limited to one ride(or game) per payment. You must rejoin the queue and make another payment for further rides(or games).
 - (4) Please follow the safety instructions. Children must be accompanied by adults at all times and must observe the restrictions and instructions.

6. Restrictions:

(1) Smoking is not allowed anywhere on the premises. No eating or drinking is allowed when using the facilities except with explicit staff permission.

(2) Do not climb onto any facilities or enter staff-only areas or use remotely controlled drones, aerial cameras, rollerblades, roller skates, skateboards, kick scooters, bicycles or other similar equipment without explicit staff permission.

(3) Visitors must follow the regulations and use the facilities as instructed. Do not operate, switch off, occupy, damage, destroy, obstruct or move any of the facilities.

(4) Visitors are not permitted to remain on the premises beyond closing time without official permission of the Park.

(5) Do not damage any objects or plants on the premises.

7. Persons displaying the following behavior will be stopped by staff and requested to leave or turned over to the police. No fees will be refunded. If the behavior causes damage to the TRTC or any third party, the actor shall bear full responsibility.

(1) Actions that may harm yourself and others or damage any of our facilities.

(2) No distribution or posting of advertisements, commercial audio recording, videotaping, teaching or other commercial activities are allowed without prior agreement.

(3) Any other behavior that may disrupt or interfere with others, or that is in violation of these regulations or other public announcements made by this company or other related legislations.

8. Regulations of carry-on objects are as below:

(1) The following objects are not allowed into the Park without explicit staff permission. Visitors found carrying these items will be evicted without refund.

- Slogans, flags, banners and other advertising materials.
- Insects, animals and pets except certificated guide dogs accompanying disabled passengers and young guide dogs being trained by certified professionals.
- Alcoholic beverages, portable gas stoves or barbeque equipment, dangerous or inflammable objects and other illegal or regulated objects.
- Other behaviors prohibited by the TRTC.

(2) If carry-on objects are suspected of containing hazardous or combustible materials, the TRTC may demand clarification from the

holder and perform an inspection. Persons refusing inspection will be regarded as carrying hazardous objects. Such persons will not be granted entry to the Park and will be forwarded to the police when necessary.

(3) Visitors are solely responsible for the safeguarding of their personal belongings. The lockers at the Park are for storage only. We will not be responsible for any lost or missing items. No compensation will be made.

(4) Rollerblades, roller skates, skateboards, kick scooters, bicycles or other similar equipment are allowed into the Park after being folded or dismantled, and properly packed (the maximum side of the package shall not exceed 165 centimeters, and the sum of length, width and height shall not exceed 220 centimeters), in accordance with general baggage restrictions.

§Admission and Ticketing§

1. Visitors entering payable areas or wishing to use the facilities must use tickets approved or distributed by the TRTC only.
2. Prices and discounts are subject to onsite notices. Eligible persons must proactively produce valid IDs for inspection.
3. Children under the age of 6 may enter for free on presentation of photo ID, but must be accompanied by a paying adult.
4. Any visitor without a valid ticket must pay the full price.
5. Visitors entering payable areas with counterfeit tickets or reentering stamp will be handled according to the "visitors without ticket" regulations and are subject to prosecution.
6. Visitors holding admission tickets but did not enter the payable area, or who have remained in the payable area less than 10 minutes, may request a refund by bringing the receipt or ticket to the counter on the day of purchase.
7. In case of emergency evacuation, visitors may request a full refund within 7 days.

§Others§

1. Lost objects found in the Park are processed according to the following regulations:
 - (1) Lost objects should be brought to the service counters. The TRTC will issue a receipt to the finder.
 - (2) Visitors who have lost personal belongings may contact the Visitor

Center or 24hr Customer Service for assistance.

(3) To claim a lost object, the claimant must prove to be its rightful owner. If claiming on behalf of another person, a letter of authorization and identity certifications of both the claimant and the owner must be presented before the item can be released.

(4) Found objects are processed according to relevant regulations. The TRTC is not liable for any storage, damages or compensation.

2. Visitor numbers are restricted in the interest of safety and quality.
3. Visitors may reenter the park on the same day upon presentation of a wrist stamp obtained upon first exit.
4. In case of natural disasters or other emergencies, park facilities will be suspended, and events cancelled or rescheduled by onsite notice.
5. If the TRTC has to adjust the Park's operating times to comply with government policies, events, operational requirements or other factors, it may adjust operating times and announce the changes in advance. Please follow staff instructions and leave the park after closing time.
6. The TRTC is insured against public liability. Visitors seeking any compensation claims should inform our staff of their initiative on the same day of the incident in concern. Please provide complete medical treatment certification from a hospital or clinic certified by the National Health Insurance (NHI) authorities if the claim requirements are met, so we can assist you with your claim.
7. The TRTC is not liable for any compensation of accidents, injuries, death or loss of property that is not caused by our intention or negligence.
8. These stipulations are effective from the day of promulgation or amendment promulgation.