

Seeking Help for Domestic Violence

Q2-1: Where can I get help for domestic violence or sexual assault?

A2-1: If you are the victim or if you speak for your relatives or friends, you can use the following methods to ask the Center for Prevention of Domestic Violence and Sexual Assault for help:

1. Call 110 for help: At the occurrence of domestic violence or when your personal safety is immediately threatened, please call 110 immediately to ask the police for help. The police will go to the site to handle the case immediately and report the case to Taipei City Center for Prevention of Domestic Violence and Sexual Assault for subsequent assistance.

2. Call 113 for help: If you have any concern about domestic violence or would like to learn ways to handle domestic violence related problems, you can call 113, the 24-hour National Women and Children Protection Hotline, for help. If you live in Taipei, 113 will refer you to Taipei City Center for Prevention of Domestic Violence and Sexual Assault for subsequent assistance.

3. Come to the Center for Prevention of Domestic Violence and Sexual Assault for help in person: You can call Taipei City Center for Prevention of Domestic Violence and Sexual Assault for help. The phone number is 2396-21996, with extension number 226 or 227. You can also come to Taipei City Center for Prevention of Domestic Violence and Sexual Assault in person, and the address is No. 2, Alley 5, Lane 54, Sec. 1, Xincheng S. Rd., Zhongzheng Dist., Taipei City.

4. Asking the police or hospital for help: You can also go to the local police station or hospital (a city or regional hospital preferred) for help directly. The police or medical personnel will help you to contact the Center for Prevention of Domestic Violence and Sexual Assault.

5. Asking the Domestic Violence Service Department of the court for help: If you are already engaged in a lawsuit, you can directly contact District Court Coordinating Council for Victims of Domestic Violence of Taipei City Government at either Taiwan Taipei District Court or Taiwan Shihlin District Court for help.

Q2-2: What is Taipei City Center for Prevention of Domestic Violence and Sexual Assault?

A2-2: Taipei City Center for Prevention of Domestic Violence and Sexual Assault is an agency of Taipei City for domestic violence and sexual assault prevention. It has professional social workers for providing relevant services. They are here to help Taipei City residents suffering from domestic violence or sexual assault related problems that need rescue and to report emergency cases.

Q2-3: What kind of services does Center for Prevention of Domestic Violence and Sexual Assault provide? A2-3: Center for Prevention of Domestic Violence and Sexual Assault provides the following services:

1. 24-hour online consulting service

If you experience any possible violence or sexual assault and need to talk to someone or to ask relevant legal questions or services provided by Center for Prevention of Domestic Violence and Sexual Assault, call (02)23961996, ext. 226-227, and a social worker will speak with you and provide you consultation whole year around.

2. Emergency rescue and shelter placement

If you experience violence or sexual assault and require emergency rescue, we will immediately contact the police and social workers to provide assistance and stop the violence. If you need a temporary shelter, we will arrange a covert and safe place for you and your family.

3. We can assist you for protection order petition: It is stipulated by Domestic Violence Prevention Act that victims of domestic violence can petition for the protection order to prohibit the abuser to continue exercising violence, making phone calls, or harassment. The protection order can also request the abuser to move out of the co-residence and to stay away from the residence, schools or public venues of the victim. We can provide you assorted consultation and assistance required for protection order petition.

5. We can assist you to receive medical treatment and examination: If you are injured because of violence or sexual assault, we can assist you or accompany you to the hospital for suitable medical treatment and to collect evidence, such as photos showing the wounds on your body, a medical examination certificate, torn clothes, or weapons used in the violence, demonstrating your suffering of violence and assault.

6. We can provide you with relevant legal assistance: When you want to file a lawsuit for domestic violence or sexual assault or have any legal questions, we can provide you with free legal consultation and an opportunity to speak with a lawyer. Depending on your situation, we can also subsidize you for the litigation expenses.

7. Psychological counseling, vocational counseling, and residential counseling: If you require any psychological therapy, counseling or consultation or any vocational training or residential help for starting anew, we can provide you with assistance and subsidies.

8. We provide victims with referrals for physical and psychological therapy: To resolve domestic violence and sexual assault from the very core, we also provide the victim with assorted therapies and treatments to assist the victim to learn the correct way to interact with others and to reduce the chance to be violated again through physical and psychological therapies as well as educational courses.

9. We actively promote assorted education and training and disseminate the idea that prevention is better than treatment! Therefore, we actively hold assorted disseminating seminars at schools and communities and provide various brochures for the general public.

10. We provide other domestic violence and sexual assault related family services: Aside from providing the victim with relevant services, we, based on the principle of treating the family as center in our practice, also offer the family members assorted services that they require. These services include family consultation, parenting education, communication and coordination for family relationship, schooling of children, and subsidies for living.

Q2-4: What kind of services can I receive by calling 113 for help?

A2-4: Our social workers will provide you with the following assistance when you call the hotline for help.

1. We will first verify with you about your concerns and safety: The social worker on the line will have a simple interview with you to learn about your situation and evaluate whether you are at any risk. If there is any immediate danger, we will immediately notify the police to go to you for rescue or to check your condition. If there is any more suitable organization for handling your concerns, the social worker on the line will introduce you to the organization in details.

2. We will arrange a social worker to contact you for subsequent handling: After understanding your concerns and intention, we will arrange a social worker to provide you with subsequent services. The social worker will actively contact you and offer you services required for the legal area and daily living.