

Department of Health, Taipei City Government

Follow-up professional counseling and care access after mediation in medical dispute

- The client or stakeholder can still communicate and mediate with medical institutions/medical staff.
- The client or stakeholder can apply the department for the second mediation in medical dispute in accordance with regulation in Taipei City for mediation in medical dispute.
- The department will invite the medical and legal experts to attend the mediation when dealing with the medical dispute. The client can counsel the expert on site to clarify the dispute if he/she has any question.
- If the client has any question related to the litigation, he/she can make an appointment with the expert lawyers of Taipei City Government for free counsel. The phone number: (02)2725-6168.
- Consumer's Foundation, Chinese Taipei : (02) 2700-1234 Aiming at follow-up mediation, the client can seek help from mediation committee of district office, organizations for public good (such as Consumer's Foundation, Chinese Taipei : (02) 2700-1234 or legal mediation.
Taipei District Court No.131, Bao-Ai Road, Taipei City (02) 2314-6871
Shili District Court No.190, Shi-Dong Road, Shili District, Taipei City (02)2831-2321
- If the client has emotional disturbance, he/she can counsel with the community center of mental health of Taipei City: (02) 3393-6779, Lifeline 1995, Special Line of Teacher Chang 1980, Confidence Line 0800-788-995.
- the client / legal representative / designated representative : _____
- Counterpart offeree: _____
- Person-in-charge in the department of the health: _____

This information is triplicate, patient, medical institutions and the department retain one copy

Applied Date: YY

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