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S ubs	idies for Victims of Domestic Violence
Targets	 Targets of subsidies are domestic violence victims. Subsidies include: Injury Examination Subsidy: For victims of domestic violence (i.e. the applicants) Psychological Rehabilitation Subsidy: For victims of domestic violence (i.e. the applicants) Housing and Accommodation Subsidy: For victims of domestic violence (i.e. the applicants) Subsidy for Rental and Other Necessary Living Expenses: For victims of domestic violence (i.e. the applicants)
*Household Registration Regulations	Must have the household registered in Taipei City, but any national without household registration, foreigner or resident of China, Hong Kong or Macao who is married to or is in a common law relationship with a citizen of Taipei City is exempt from the household registration restriction.
*Contact	General Planning and Administrative Section, Domestic Violence and Sexual Assault Prevention Center of Taipei City G (02) 23961996 ext. 6809
Emer	rgency Assistance
Targets	 Any citizen from a household not listed as low-income family in the city who can't afford the cost of a funeral for a family member that has passed away. Any Taipei City citizen who is facing hardship in life as a result of an accident or a serious illness occurring to a household member. Any Taipei City citizen who is facing hardship in life because the primary earner in the family is currently unemployed, missing, serving in the military or doing substitute military service, jailed, being taken into custody, detained or unable to work for other reasons. Any Taipei City citizen who is facing hardship in life as a result of being unable to utilize his/her assets or deposits promptly due to the compulsory execution or freezing of his/her assets and bank accounts or other reasons. Any Taipei City citizen who is facing hardship in life as a result of a major misfortune and has been visited and evaluated by the DOSW or the district office to be in need of assistance. Any person not domiciled in Taipei City who doesn' t have the fare money to return home or has suffered an injury or died in the city as a result of a natural disaster or a major
*Household Registration Regulations *Contact	 accident is eligible to apply and shall be granted assistance by the DOSW or the district office accordingly. Must be domiciled in Taipei City. Social Affairs Section of the district office where the household is registered. Social Welfare Service Centers in Taipei City Division of Social Assistance, Department of Social Welfare: 1999 (02-2720-8889 for out-of-city calls) ext. 6962
Emerg	pency Livelihood Assistance for Children/Youth of Disadvantaged Families
Targets	 Children or youth under the age of 18 Children or youth who have not been located under government assistance Children or youth who are teenage mothers, victims of domestic violence or who are in hardship because their parents are divorced, dead, missing, unemployed, ill, in prison, drug abusers or alcoholics, or because of a major incident. By calculating the total family income divided by the number of persons in the family, the monthly income per capita is under our nation's median disposable income for the past year, the average value of movable properties per person (including stocks, investments, and
*Household Registration Regulations	savings) is NT\$150,000 or less, the total value of immovables owned by the family (including lands and houses) is lower than NT\$6.5 million, or there is a proof of living in hardship for the past year. Short-term livelihood assistance is to be provided for up to 6 months. Must be domiciled in Taipei City or be without nationality/household registration but has actually lived in the city for more than 6 months.
*Contact	Division of Children and Youth Welfare, Department of Social Welfare: 1 999 (02-2720-8889 for out-of-city calls) ext. 6972-4 If the applicant has already contacted our department or an agency commissioned by our department, the application shall be submitted by the contacted unit.
3 Introduction t	to the Welfare for Taipei City New Immigrant Families



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Partial Child Care Subsidy for Employed Parents Both parents (guardians) are or the single parent is employed, or one of the parents is employed and the other one is moderately/severely handicapped, currently performing the mandatory military service or currently serving a prison term or under a rehabilitative measure that is longer than 1 year, and as a result, are unable to take care of the less-than-2-year-old child at home on their own, needing to make use of the Community Babysitter

Support and Supervision Network or a babysitter from a child care center. Must also meet the following conditions:
1.Ordinary family: A monthly subsidy of NT\$2,000-3,000 per child is granted to a family that the sum of all income by both parents/guardians (or the single parent) for the past year, as approved by the taxation authority, is under the threshold for tax declaration or

- year, as approved by the taxation authority, is under the threshold for tax declaration or is taxable at an income tax rate under 20%.2.Disadvantaged family: A monthly subsidy of NT\$3,000-5,000 per child is granted to midlow income families, low-income families, families with a developmentally-delayed or
- low income families, low-income families, families with a developmentally-delayed or handicapped child under the age of 2, families in special circumstances, and high risk families.

*Contact

- 1. The body of the Community Babysitter Support and Supervision Network that the babysitter is associated with or the child care institute that the young child is sent to 2...Division of Welfare Services for Women and Child Care Centers, DOSW:
- **6** 1999 (02-2720-8889 for out-of-city calls) ext. 1624-25

Partial Child Care Subsidy for Families with More than 3 Children



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A child under the age of 2 with two or more siblings registered to the same mother or father who is in need of care by a nanny associated with the Community Babysitter Support and Supervision Network or a legally-registered day care center and who must also meet the following conditions:

- 1. Ordinary family: A monthly subsidy of NT\$2,000-3,000 per child is granted.
- 2.Disadvantaged family: A monthly subsidy of NT\$3,000-5,000 per child is granted to midlow income families, low-income families, families with a developmentally-delayed or handicapped child under the age of 2, families in special circumstances, and high risk families.

*Contact

1.The body of the Community Babysitter Support and Supervision Network that the babysitter is associated with or the day care institute that the young child is sent to

- 2. Division of Welfare Services for Women and Child Care Centers, DOSW:
- **6** 1999 (02-2720-8889 for out-of-city calls) ext. 1624-25

Baby-sitter Services



By working with private organizations, we have created the Community Babysitter Support and Supervision Network to provide local baby-sitter resources in neighboring communities for parents, and there are dedicated undertaking bodies that regularly visit and inspect, as well as guiding, the baby-sitters in order to ensure the quality of baby-sitting.

*Contact

Neihu Community Babysitter Support and Supervision Network: **6** 2351-6948 Shilin Community Babysitter Support and Supervision Network: **6** 8861-2525 Daan and Wenshan Community Babysitter Support and Supervision Network: **6** 8869-5686 Xinyi Community Babysitter Support and Supervision Network: **6** 2726-2735 & 2726-0680 Datong and Beitou Community Babysitter Support and Supervision Network: **6** 2821-1271 Songshan and Nangang Community Babysitter Support and Supervision Network: **6** 2785-3931 Wanhua Community Babysitter Support and Supervision Network: **6** 2303-8678 Zhongzheng Community Babysitter Support and Supervision Network: **6** 2332-6131 Zhongshan Community Babysitter Support and Supervision Network: **6** 2599-2029

Child Welfare Services



Children of disadvantaged families in Zhongzheng and Wanhua districts

Contact

- 1. Wanhua Children Welfare Service Center: 6 2332-0710
- 2. Fu-an Children Welfare Service Center: 6 2339-1305
- 3. Taipei City Child-Care Resource Center: 6 2748-6008

Childcare <u>Allowance</u>

Targets

- An applicant (the parent, guardian or actual care provider of a child) who meets the following provisions may apply at the Social Affairs Section of the district office where the child's household is registered, and a monthly allowance of NT\$2,500 per child is granted if approved:
- 1. Caring for a child under the age of 5
- 2. The child and the applicant must be domiciled in Taipei City and must have actually lived in the city for over a year.
- 3. The total income of the applicant for the past year is found to have not reached the filing threshold by the taxation authority or whose income tax is calculated using a rate lower than 20%. The same applies when the applicant is declared as the dependent of a taxpayer who meets the above scenarios.
- 4. The child has not been placed and settled on governmental fund.
- 5. The child has not been a recipient of the livelihood subsidy for low-income households, the livelihood subsidy for children/youth of families in crisis, or any other livelihood subsidies and allowances.
- Being domiciled in Taipei City for over a year, as prescribed by Item 2 of the above paragraph, refers to an uninterrupted period longer than a year going back from the date of application.
- A child who meets one of the following conditions shall be exempt from the household registration and residence restriction prescribed in Item 2 of the 1st paragraph:
- 1. The child is under the age of 1, has his/her birth and initial household registered in Taipei City and has no record of emigration with his/her household registration.
- 2. The adoption of the child was registered less than a year ago, and there is no record of emigration following his/her household registration in Taipei City.
- A child shall be exempt from the household registration and residence restriction prescribed in Item 2 of the 1st paragraph if one of the child's parents is a national without household registration, a Mainland Chinese resident or a foreigner.

* Contact

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1. Application processing unit: Social Affairs Section of the district office where a child's household is registered 2. Division of Welfare Services for Women and Child Care Centers, DOSW: **6** 1999 (02-2720-8889 for out-of-city calls) ext. 1624-25

Introduction to the Welfare for Taipei City New Immigrant Families

Childcare Allowance for Unemployed Parents



A.There is no household registration restriction for this particular allowance; however, the following conditions must be met.

1.Caring for a child under the age of 2

- 2.At least one of the child's parents (guardians) is unable to work because of the need to take care of the child.
- 3.The family has been acknowledged as a low-income or mid-low income household by the special municipal government or the county/city government in accordance with the Social Assistance Act or the total income of the parents (guardians) is below the tax filing threshold approved by the taxation authority or whose income tax is calculated using a rate lower than 20% for the year designated by the central competent authority.
- 4. The child has not been placed and settled on governmental fund.
- 5.The family is not currently receiving the unpaid parental leave allowance or the baby-sitting subsidy in taking care of the child.
- B.An unemployed applicant, as prescribed by Item 2 of the previous paragraph, shall meet the following provisions, but the application by an unemployed applicant, under special circumstances, shall be examined by the special municipal or county/city government with supporting documents presented by the applicant:
- 1.Not participating in the labor insurance
- 2.The sum of all salaries and wages and income from professional practices (except for author's remunerations) for the year designated by the central competent authority, as approved by the taxation agency, is less than the amount equal to 12 times the year's minimum monthly wage.

Note: "Childcare Allowance for Unemployed Parents" and "Taipei City Childcare Allowance" belong to the same category of subsidies. An applicant who meets the criteria for both allowances may only apply for the more favorable one of the two.

*Contact

1. Application processing unit: Social Affairs Section of the district office where a child's household is registered

 Supervising unit: Division of Welfare Services for Women and Child Care Centers, DOSW: 1999 (02-2720-8889 for out-of-city calls) ext. 1624-25

Have a Care-free Pregnancy Program - Tuition Subsidy for 5-Year-Old Children (Preschool Education Division, Department of Education)

Targets

*Contact

From Sept. 2 of the respective year to Sept. 1 of the following year, children over the age of 5 but under the age of 6 who meet one of the following conditions:

- 1. The child has his/her household registered in Taipei City and attends one of the city's registered child care institute as an enrollee within the ratified quota.
- 2. The child attends a registered child care institute outside of the city as an enrollee within the ratified quota who has been domiciled in the city, along with his/her parent(s) or guardian, under the same household for more than 6 months prior to Aug. 1 for the first semester and Feb. 1 for the second semester and continues so until the end of the semester.

Preschool Education Division, Department of Education: **6** 1999 (02-2720-8889 for out-of-city calls) ext. 6387



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Personal Safety Protection

Domestic Violence and Sexual Assault Prevention

Description

If you have fallen victim to domestic violence, please immediately dial 110 to call the police or the 113 protection hotline for your own safety. In addition, you can also call the Foreign Spouses Consultation Hotline for assistance, which provides care, guidance and consultation services in different languages at different time-slots to help you with issues related to life adaptation, education and culture, employment, medical and health care, personal safety, child' s education, legal residence in Taiwan, and laws and regulations.

*Contact

- (1) Information for Foreigners in Taiwan Hotline: **1** 0800-024-111
 1.24/7/365 services in Mandarin, English, and Japanese
 2.Services in Vietnamese: 9:00 am-17:00 pm, Mon.-Fri. (except for public holidays and other rest days)
 - 3.Services in Indonesian, Thai, and Cambodian: 13:00 pm-17:00 pm, Mon.-Fri. (except for public holidays and other rest days)
- (2) 🔓 113 Protection Hotline: (24-hour service)

Sexual Harassment Prevention

Description

If someone demonstrates a physical behavior that is of prejudice or harassment nature against you, demands sex in exchange for something, or expresses any words or attitude that is humiliating, belittling, or hostile to you, please call the following number to let a professional staff help you.

*Contact

Telephone number for consultation on sexual harassment: **6** 1999 (02-2720-8889 for out-of-city calls) ext. 3365 or 4553



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Description

If you discover your child to be different from other children of the same age in speech, behavior, or learning prior to starting elementary school, you are suggested to take your child to a hospital for examinations or to directly contact the Early Intervention Reporting and Referral Center for Developmentally-Delayed Children under the Department of Social Welfare, Taipei City Government.

*Contact

Early Intervention Reporting & Referral Center for Developmentally-Delayed Children, Department of Social Welfare, Taipei City Government: **6** 2756-8852

New Immigrant Health Care Services

Description

1.Information related to genetic health and events organized by new immigrant support groups are provided through the mailing of the multilingual genetic health handbook for newlyweds and the conducting of home visits to new immigrant families that got married or gave birth recently.

2.In regard to pregnancy cases, related measures are provided, such as prenatal examination subsidies and health education during pregnancy.

3.Interpretation and consultation services are provided at the new immigrant healthcare consultation stations of the 12 district health centers to care for the well-being of new immigrants.

*Contact

12 District Health Centers :

Songshan District: **G** 2767-1757 Daan District: **G** 2733-5831 Zhongzheng District: **G** 2321-5158 Wanhua District: **G** 2303-3092 Nangang District: **G** 2782-5220 Shilin District: **G** 2881-3039 Department of Health, TCG: **G** 02-2729-5442 Xinyi District: **6** 2723-4598 Zhongshan District: **6** 2501-4616 Datong District: **6** 2585-3227 Wenshan District: **6** 2234-3501 Neihu District: **6** 2791-1162 Beitou District: **6** 2826-1026

Collection Materials Loan Services (Taipei Public Library)

6 1999 (02-2720-8889 for out-of-city calls) ext. 1834

Description

Established in 2007, the Multicultural Information Center of Taipei Public Library holds a collection of books, journals, articles and audiovisual materials in 8 languages, meeting the reading needs of new immigrants and foreign visitors in Taiwan, providing rich reading and learning resources and irregularly conducting related workshops and cultural promotion activities to help new immigrants adapt to their new lives in Taiwan.

*Contact

Multicultural Information Center of Taipei Public Library **G** 2755-2823 ext. 2900 Address : 9F, No. 125, Sec. 2, Jianguo S. Rd., Daan Dist., Taipei City E-mail: mic@email.tpml.edu.tw Website: http://www.tpml.edu.tw

Description

To enhance family relationships and functions, a variety of courses are held and phone consultations for family education are provided.

1.Course discounts for newlywed couples who have applied for the Taipei Happy Family Card 2.Monthly free lectures

3.Intimate relationship workshops

4.Courses on running and managing a family

*Contact

Taipei City Family Education Center 🔂 2541-9690 ext. 20 Website: http://www.family.taipei.gov.tw/

Marriage Education & Family Learning Courses



Appendix

List of Women and Family Service Centers in Taipei City

New Immigration Women and Family Service Center 7F, No. 21, Sec. 1, Dihua St., Datong Dist., Taipei City 6 2558-0133

Taipei Songde Women and Family Service Center 1F, No. 60, Ln. 25, Songde Rd., Xinyi Dist., Taipei City **6** 2759-9176

Taipei Beitou Women and Family Service Center 6F, No. 12, Sec. 1, Zhongyang N. Rd., Beitou Dist., Taipei City ⁶ 2896-1918

West District Service Center for Single-Parent Families 7F, No. 21, Sec. 1, Dihua St., Datong Dist., Taipei City **6** 2558-0170

Wanhua Women's and Family Service Center 4F, No. 19, Dongyuan St., Wanhua Dist., Taipei City **6** 2303-0105

Neihu Women's and Family Service Center 7F, No. 20, Aly. 16, Ln. 110, Kangle St., Neihu Dist., Taipei City 🔓 2634-9952

East District Service Center for Single-Parent Families 7F, No. 5, Aly. 46, Ln. 251, Sec. 5, Nanjing E. Rd., Songshan Dist., Taipei City **6** 2768-5256

Wenshan Women and Family Service Center 3F, No. 151, Jinghou St., Wenshan Dist., Taipei City 6 2935-9595

Daan Women's and Family Service Center 5F, No. 10, Ln. 246, Yanji St., Daan Dist., Taipei City 🔓 2700-7885

Dazhi Women's and Family Service Center 2F, No. 1, Dazhi St., Zhongshan Dist., Taipei City 🔓 2532-1213

Women's Center, DOSW, TCG7F, No. 7, Ln. 53, Sec. 2, Zhongcheng Rd., Shilin Dist., Taipei City 6 2832-1173

List of Social Welfare Service Centers in Taipei City





List of Household Registration Offices in Taipei City

Songshan	District Household Registration Office	4F, No. 692, Sec. 4, Bade Rd., Taipei City
Xinyi	District Household Registration Office	2F, No. 15, Sec. 5, Xinyi Rd., Taipei City 2723-3977
Daan	District Household Registration Office	No. 86, Sec. 2, Xinsheng S. Rd., Taipei City
Zhongshan	District Household Registration Office	2F, No. 367, Songjiang Rd., Taipei City 2503-2461
Zhongzheng	District Household Registration Office	4F, No. 8, Sec. 1, Roosevelt Rd., Taipei City 6 2394-8838
Datong	District Household Registration Office	3F-1, No. 57, Changji St., Taipei City 6 2594-2569
Wanhua	District Household Registration Office	4F, No. 120, Sec. 3, Heping W. Rd., Taipei City 2306-2706
Wenshan	District Household Registration Office	2F, No. 220, Sec. 3, Muzha Rd., Taipei City 2939-5885
Nancjancj	District Household Registration Office	4F, No. 360, Sec. 1, Nangang Rd., Taipei City 6 2782-5196
Neihu	District Household Registration Office	3F, No. 99, Sec. 6, Minquan E. Rd., Taipei City 6 2791-2277
Shihlin	District Household Registration Office	3F, No. 439, Zhongzheng Rd., Taipei City 6 2880-3252
Beitou	District Household Registration Office	3F, No. 30, Xinshi St., Taipei City 6 2892–4170
Taipei City New Immigrants	' Hall (Nangang)	No. 768-1, Sec. 4, Bade Rd., Taipei City 6 2788-4911
_{Taipei} City New Immigrants	' Hall (Wanhua)	No. 171, Sec. 2, Changsha St., Taipei City 6 2370-1046

List of District Offices of Taipei City

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Songshan District Office 8787-8787 7-11F, No. 692, Sec. 4, Bade Rd., Taipei City Xinyi District Office 2723-9747 6-9F, No. 15, Sec. 5, Xinyi Rd., Taipei City				
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6 2723-9747 6-9F, No. 15, Sec. 5, Xinyi Rd., Taipei City				
Daan District Office				
6 2351-1711 8-9F, No. 86, Sec. 2, Xinsheng S. Rd., Taipei City				
Zhongshan District Office				
6 2503-1369 1, 5 & 6F, No. 367, Songjiang Rd., Taipei City				
Zhongzheng District Office				
6 2341-6721 6F, No. 8, Sec. 1, Roosevelt Rd., Taipei City				
Datong District Office				
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C 2597-5323 4F, No. 57, Changji St., Taipei City				
2597-5323 4F, No. 57, Changji St., Taipei City Wanhua District Office				
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Wanhua District Office • 2306-4468 11F, No. 120, Sec. 3, Heping W. Rd., Taipei City Wenshan District Office • 2936-5522 8-9F, No. 220, Sec. 3, Wuzha Rd., Taipei City Nangang District Office • 2783-1343 2,6,8,9F, No. 360, Sec. 1, Nangang Rd., Taipei City Neihu District Office				
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Ð Introduction to the Welfare for Taipei City New Immigrant Families

0.0 List of Departments That Process Exit/Entry Related Documents

Responsible Department		Services	TEL
Taipei Service Station, National Immigration Agency		 Issuing ARCs and residence permits for the Taiwan area. Processing residence, temporary stay and other related services for foreign nationals. Providing consultations on exit/entry related regulations as applicable to residence and temporary stay. 	Law and regulation consultations regarding residence and temporary stay: C 2388-9393 ext. 3122 or 3123(foreigners) C 2389-9983 (mainland Chinese)
		Providing consultations on police/criminal records and other related documentations	6 2381-7494
Bureau of	Visa Counter		6 2343-2866 ∖ 2343-2867
Affairs, Ministry of Foreign	Hotline	Issue visas to foreigners	6 2343-2885 . 2895 . 2900
	Documentation Counter	Descus and data mentations	6 2343-2965
	Documentation Inquiry Hotline	Process needed documentations	6 2343-2913 . 2914 . 2915

List of Parent-Child Centers in Taipei City

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6 2332-6131 **131 Fun Parent-Child Center** 1-3F, No. 131, Sanyuan St., Zhongzheng Dist., Taipei City **6** 2557-1403 **Datong Parent-Child Center** 3F, No. 163-1, Sec. 5, Minsheng E. Rd., Songshan Dist., Taipei City Zhongshan Parent-Child Center 🕤 2598-0657 No. 1, Yumen St., Zhongshan Dist., Taipei City **6** 2748-6008 **Songshan Parent-Child Center** No. 22, Guangming Rd., Beitou Dist., Taipei City **Beitou Parent-Child Center G** 2898-3217 No. 2-16, Liangzhou St., Datong Dist., Taipei City Wenshan Parent-Child Center **6** 2236-5186 2F, No. 177, Sec. 1, Muzha Rd., Wenshan Dist., Taipei City Taipei City Parent-Child Centers & Friendly Childcare Centers https://taipei.parent-child.org.tw New Immigrants Area, Taipei City http://www.nit.taipei.gov.tw

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